

## HOW TO PROCEED WITH TROUBLESHOOTING

<b>1</b>	<b>VEHICLE BROUGHT TO WORKSHOP</b>
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<b>2</b>	<b>CUSTOMER PROBLEM ANALYSIS</b>
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NEXT

<b>3</b>	<b>CHECK AND CLEAR DTCs</b>
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(a) Refer to the diagnostic check/clear (See page [PM-13](#)).

NEXT



<b>4</b>	<b>PROBLEM SYMPTOM CONFIRMATION</b>
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	<b>SYMPTOM DOES NOT OCCUR (Go to step 5)</b>
	<b>SYMPTOM OCCURS (Go to step 6)</b>

<b>5</b>	<b>SYMPTOM SIMULATION</b>
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NEXT

<b>6</b>	<b>CHECK DTC</b>
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	<b>DTC IS OUTPUT (Go to step 10)</b>
	<b>DTC IS NOT OUTPUT (Go to step 7)</b>

<b>7</b>	<b>CHECK IF THE SAME SYMPTOM APPEARS IN THE NAVIGATION SYSTEM</b>
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(a) Refer to the LEXUS navigation system (See page [NS-34](#)).

	<b>The symptom appears (Follow the navigation symptom chart to perform troubleshooting)</b>
	<b>The symptom does not appear (Go to step 8)</b>

**8** PROBLEM SYMPTOMS TABLE

(a) Refer to the problem symptoms table (See page [PM-9](#)).



**The corresponding symptom exists (Go to step 10)**



**The corresponding symptom does not exist (Go to step 9)**

**9** BASED ON THE MALFUNCTION SYMPTOM, PERFORM TROUBLESHOOTING BELOW

(a) Terminals of ECU (See page [PM-10](#)).

NEXT

**10** ADJUSTMENT, REPAIR OR REPLACE

NEXT

**11** CONFIRMATION TEST

NEXT

END