

## SERVICE BULLETIN

**APPLICABILITY** ALL CATALYST EQUIPPED EXHAUST PIPES **DATE** 12-10-90  
**SUBJECT:** CATALYTIC CONVERTER RECYCLING

**THIS BULLETIN SUPERSEDES ALL INFORMATION PREVIOUSLY RELEASED CONCERNING CATALYTIC CONVERTER RECYCLING.**

EFFECTIVE MONDAY, DECEMBER 10, 1990, THE PREVIOUS PROGRAM OF CUTTING INLET AND OUTLET PIPES AND RETURNING THE CATALYTIC CONVERTER ONLY, IS BEING REPLACED. UNDER THE REVISED PROGRAM, ALL COMPLETE FRONT AND REAR CATALYST EQUIPPED EXHAUST PIPES ARE SUBJECT TO RETURN FOR RECYCLING. THIS PROGRAM IS MANDATORY FOR ALL EXHAUST PIPES PAID FOR UNDER WARRANTY OR A CAMPAIGN/RECALL PROGRAM.

A PARTS REQUEST WILL BE ISSUED FOR ALL PIPES APPLICABLE TO THE RECYCLING PROGRAM WHEN CLAIMED ON A MSA400A WARRANTY CLAIM FORM. A REQUEST WILL NOT BE ISSUED FOR PIPES CLAIMED UNDER A RECALL PROGRAM, HOWEVER, THESE PIPES ARE STILL SUBJECT TO RETURN. IT IS THEREFORE EXTREMELY IMPORTANT TO UNDERSTAND HOW THE PIPE WAS CLAIMED AND CREDITED TO ENSURE PROPER HANDLING AND AVOID A SYSTEM DEBIT OF THE CLAIM. ALL PIPES RETURNED UNDER THIS PROGRAM ARE TO BE SHIPPED TO:

SUBARU OF AMERICA  
7040 CENTRAL HIGHWAY\*  
PENNSAUKEN, NJ 08109

ATTN: RECYCLE PROGRAM

\*PLEASE NOTE, THIS ADDRESS IS DIFFERENT FROM THAT OF OTHER PART RETURNS.

1. PIPES CLAIMED ON A MSA-400A WARRANTY CLAIM FORM

All pipes which are required for recycling and claimed on this form will be issued a "K" approval code automatically and be requested via a computer generated parts recovery request. This applies to normal warranty, 5/50 warranty, parts warranty, and pipes claimed as resultant damage in addition to a campaign/recall replaced pipe.

You must wait for claim approval and issuance of the request prior to forwarding the pipe. The request must accompany the pipe.

Any pipe claimed on this form for which a request is not received is not subject to return.

2. PIPES CLAIMED ON A TWO-PART RECALL CERTIFICATION FORM

All pipes claimed by submission of this form will not be automatically requested but are STILL SUBJECT TO RETURN. Since no request will be issued, these may be forwarded upon completion of the repair and claim approval.

These pipes must be clearly identified with a minimum of the VIN, CLAIM NO., DEALER NO. and PART NUMBER. This may be accomplished by securing a parts tag or marking on the pipe itself.

#### **IMPORTANT NOTES**

1. As with other parts returns, all pipes must be forwarded to arrive no later than 30 days from credit approval.
2. Pipes are to be shipped via RPS (Roadway Package Systems) where this service is available. Where unavailable, UPS is to be used. Surface rates are to be utilized.

Pipes shipped using common truck carriers or express, where excessive shipping charges are incurred, will be refused and returned to the dealer.

(The current RPS barcode labels for New Jersey can be used for the 7040 address. Should additional quantities of labels be needed, contact your local RPS representative.)

3. Be aware that certain EPRs (Exhaust Pipe Rear) do not contain a catalyst and are not necessary for return. ('87MY AND PRIOR 4WD FEDERAL SPECIFICATION VEHICLES ARE NOT EQUIPPED WITH A REAR CATALYST.)

If an EPR is installed in conjunction with a front pipe which is replaced because of a campaign/recall, the EPR will be requested automatically (claimed on MSA-400A), IF CATALYST EQUIPPED. The front pipe (claimed on two-part recall certification form) will not be automatically requested but still must be returned within 30 days.

4. All warranty or recall replaced catalyst equipped exhaust pipes (front and center) must be returned. Failure to return a replaced exhaust pipe will result in automatic debit for the claim or recall certification.

**THE POLICY OUTLINED ABOVE IS IN EFFECT UNTIL FURTHER NOTICE.**