

ATTENTION:
GENERAL MANAGER PARTS MANAGER
CLAIMS PERSONNEL SERVICE MANAGER
IMPORTANT - All Service Personnel Should Read and Initial



SERVICE BULLETIN

APPLICABILITY: 4-EAT Vehicles

NUMBER: 16-63-99

SUBJECT: 4-EAT Remanufactured Transaxle Program

DATE: 04/19/99

Subaru of America, Inc. has now made available remanufactured automatic transmissions for most Subaru models from 1990~1999. Please check applications and availability through normal parts channels prior to making vehicle repairs.

A remanufactured transmission must be used for all warrantable repairs requiring a transmission overhaul or replacement. Only the following repairs to the vehicle's original transmission may be performed:

- External electrical components.
- Transmission wiring harness.
- External oil leaks. *If the repair requires the main transmission case to be disassembled, a remanufactured transmission should be installed.*
- ATF transfer to the differential.
- Transfer case, clutches, and solenoid assembly.
- Torque converter only if the failure is the starter ring gear.

Remanufactured transmissions may not be used to repair unsold vehicles.

To ensure full core credit, dealers should follow all instructions listed on the Subaru Transmission Core Return Procedures and Checklist sheets included in the documentation package with the unit. Fill out the documentation completely and attach it to the core. Keep a copy of the Credit Request and Diagnosis Form marked "DEALER FILE COPY" in your vehicle records.

All transmissions replaced with a **remanufactured** transmission (warranty or non-warranty) are returned to REXSIS Inc. All other transmissions replaced under warranty must be shipped to the location indicated on the **parts return notice**. Transmissions incorrectly shipped will result in the dealer **not receiving the core credit** or a debit of the claim for a part not returned as requested. The dealer will be responsible to trace and return the unit to the correct location at their own expense.

Never attempt to repair a remanufactured transmission. These units are warranted by the remanufacturer for 2 years or 24,000 miles. **If you attempt to repair the unit, it will void the warranty. This will result in the remanufacturer rejecting our claim.** This rejected claim may result in a full or partial debit of your warranty claim. Remanufactured units can be identified easily because they are painted gray and have a tag on the pan bolt stating it has been remanufactured.

Example of Remanufactured Part Label



058555

CAUTION
VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.