

15 **NEW BAJA/LEGACY HOOD DEFLECTOR P/N E2310LS101**

The new Deflector design, featuring three metal clips with one in the center, replaces the previous design, and fits 2000MY-2004MY Legacy and Baja vehicles.



New installation with metal clip and screw



Old installation with plastic "W" clip

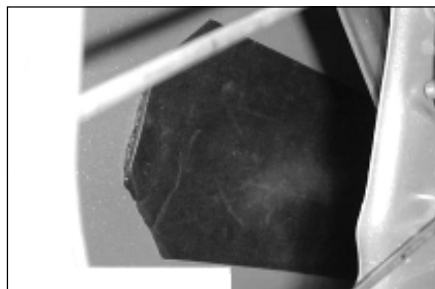
continued on page 3...

12 **SOUND DAMPENING PAD**

If a customer complains of a rattle in the door panel (with the window lowered) or an asphalt like substance stuck on the outside of the door glass, the cause may be the result of the sound-dampening pad not being fully secured to the inner door shell. See photos below.

In most cases simply repositioning the sound deadening pad to the inner

door shell and applying adequate pressure over the entire surface of the pad will solve the problem. In the event that the pad is severely distorted or will not adhere to the door shell, the sound-dampening pad will need to be replaced. The dampening pad part number is 90841AC000, and is applicable to 2000 to current Legacy, Outback and Baja vehicles.



Pad Properly Installed



Pad Incorrectly Installed



Here's a sneak peak of the new 2004 WRX STi.



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CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Technical Support T.I.P.S. are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and knowhow to do the job correctly and safely. If a condition is described, DO NOT assume that this Technical Support T.I.P.S. applies to your vehicle, or that your vehicle will have that condition. Impreza, Legacy, Justy, Loyale, Outback, Forester, Subaru SVX, WRX, L.L. Bean, "Quality Driven" and "The Beauty of All Wheel Drive" are Registered Trademarks. Baja is a Trademark.

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Please make note that Subaru Service publications are available via Portable Document Format (PDF) on www.subarunet.com. They can be found in the Service section, under Service Publications. Here are the publication types that can be found there:

- Product Campaign Bulletins
- Service Bulletins
- Service Manuals
- Service Campaign Bulletins
- State I/M Program Bulletins
- TechTIPS Newsletters
- Warranty Bulletins

If you get a complaint of a noise from the blower motor on 2002MY Legacy vehicles, please refer to the November 2001 issue of the T.I.P.S. for the inspection and repair procedure.

Please be aware that there is a supplement to the 2003 Baja Owner's Manual. The three sections covered in the supplement are: Front Seats, Ignition Switch, and Replacing bulbs - Headlight.

The Subaru parts number for this item is MSA5M0306A.



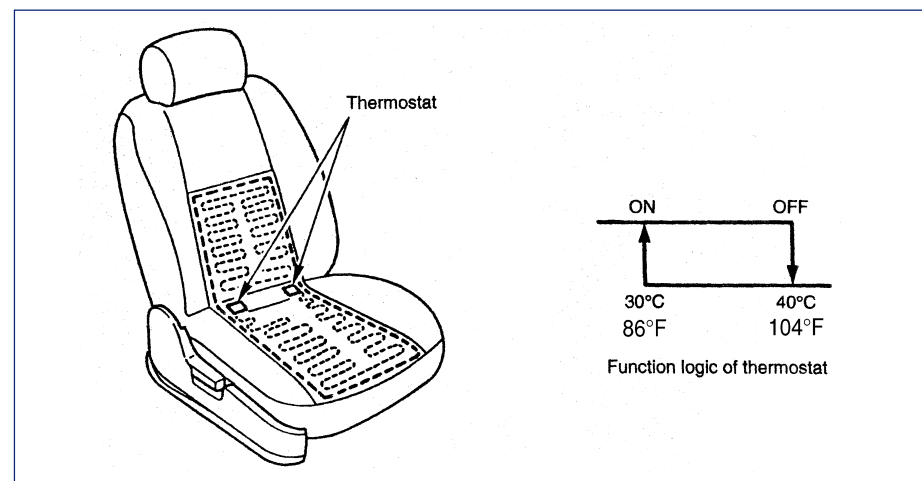
The Technical Support Line occasionally gets questions concerning the seat heaters in our vehicles.

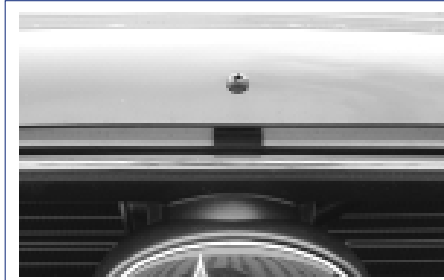
Once the heater reaches it's operating range, the seat heaters are thermostatically controlled and designed to turn on at approximately 86°F (30°C) and to turn off at approximately 104°F (40°C).

This information can be found in the 1996 Subaru Legacy Service Manual Book 4, Mechanism and Function, Section 5-3, page 6. See figure below.

If the vehicle is equipped with leather seat trim, they may not feel as hot as a vehicle with fabric seat trim.

The reason is that the fabric seats are more porous and allow more of the heat to reach the body.





New Installation



Old Installation



Installation of Center Clip on New Deflector requires R&R of Grille.



3M Adhesive Strips included in New Deflector Kit to protect paint surfaces from clips.

2003 CALENDAR OF SUBARU HOLIDAYS

- New Year's Day**
Wednesday, January 1, 2003
- Presidents' Day**
Monday, February 17, 2003
- Memorial Day**
Monday, May 26, 2003
- Independence Day**
Friday, July 4, 2003
- Labor Day**
Monday, September 1, 2003
- Thanksgiving**
Thursday, November 27, 2003
Friday, November 28, 2003
- Christmas**
Thursday, December 25, 2003
Friday, December 26, 2003
- New Year's Day**
Thursday, January 1, 2004

"TechTIPS" INPUT & SUGGESTIONS

This is **your** chance to offer suggestions for use in future issues of *TechTIPS*!

MODEL: _____

YEAR: _____

VIN: _____

Description of situation encountered:

Your suggestion for repair procedure, product improvements, etc.:

Please attach separate sheets, if necessary. You may also want to include Service Manual diagrams or references, or your own drawings to assist in describing your suggestion. All information submitted becomes the property of Subaru of America, Inc. Permission is granted to Subaru of America, Inc. to print your name and suggestions in T.I.P.S. and other Subaru of America, Inc. publications. Mail items to: PO Box 6000, Cherry Hill, NJ 08034-6000.

Your Name: _____ Signature: _____

Dealer's Name: _____ City: _____

Date: _____ Dealer Code: _____

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