2. Check List for Interview

A: CHECK

Check the following items when problem has occurred.

NOTE:

Use copies of this page for interviewing customers.

Customer's name				
Date of purchase				
Date of repair				
Trans. model	TRANSMISSION		VIN	
Odometer reading	km/h or miles			
Frequency	□ Continuous □ Intermittent (times a day)			
Weather	□ Fine □ Cloudy □ Rainy □ Snowy □ Various/Others ()			
Place	□ High □ Suburbs □ Inner city □ Uphill □ Rough road □ Others ()			
Outdoor temperature	🗅 Hot 🗅 Warm 🗅 Cool 🗅 Cold			
Vehicle speed	km/h (MPH)			
AT diagnostic indicator light (AT OIL TEMP warning light)	Continuously lit			
Select lever position	DP DR DN DD D3 D2 D1			
Driving condition	 Not affected At racing While decelerating 	 At starting While accel While turnin LH) 	U U	 While idling While cruising
Symptoms				
	D No down-shift			
	No kick down			
	Vehicle does not move (Any position Particular position)			
	Lock-up malfunction			
 Noise or vibration Shift shock or slip 				
	□ Others ()			