1. Basic Diagnostic Procedure

A: PROCEDURE

	Step	Check	Yes	No
1	PERFORM CUSTOMER INTERVIEW. Using the Check List for Interview, ask the customer the condition of how the trouble occurred.	Did you interview the customer?	Go to step 2.	Interview the customer. <ref. check="" check,="" for="" interview.="" list="" psm(diag)-3,="" to=""></ref.>
2	CHECK LAN SYSTEM. Inspect LAN system. <ref. basic="" diagnostic="" lan(diag)-2,="" procedure,="" procedure.="" to=""></ref.>	Is there any fault?	Perform the inspection according to the diagnosis for LAN system.	Go to step 3.
3	CHECK POWER SEAT MEMORY SYSTEM. Using the Subaru Select Monitor, read DTC of power seat memory system. <ref. (dtc).="" code="" diagnostic="" operation,="" psm(diag)-11,="" read="" to="" trouble=""></ref.>	Is DTC displayed?	Perform the diag- nosis according to DTC. <ref. to<br="">PSM(diag)-13, LIST, List of Diag- nostic Trouble Code (DTC).></ref.>	Go to step 4.
4	CHECK THE LIST OF TROUBLE SYMP- TOMS. Check "TROUBLE SYMPTOM" for the power seat system. <ref. se-62,="" symp-<br="" to="" trouble="">TOM, INSPECTION, Power Seat System.></ref.>	Does the symptom apply?	Perform the diag- nosis according to the inspection pro- cedures.	Currently, the system is normal. A temporary poor contact may be a possible cause. Therefore, check the harness connector.