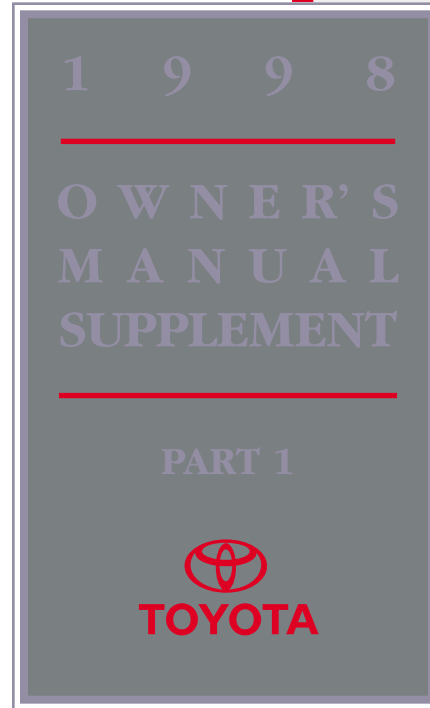


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**T100/Tacoma  
RAV4/4Runner**

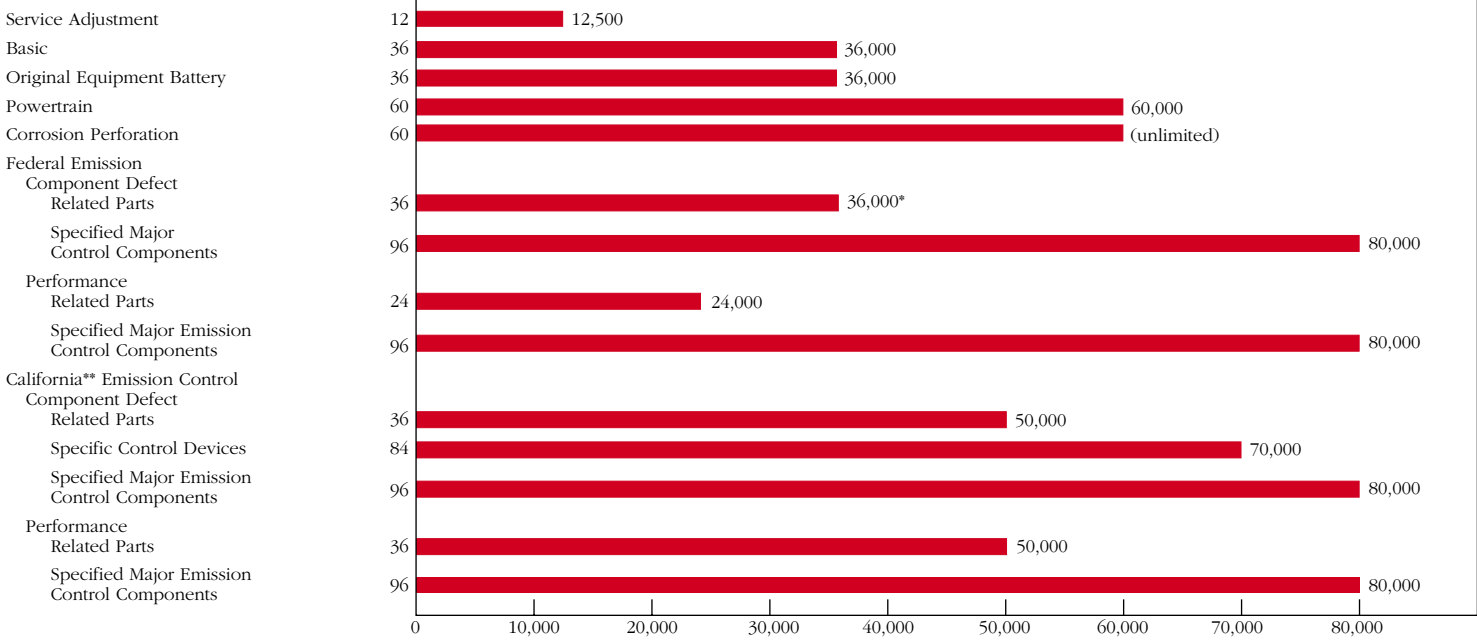
### *This Is a Supplement to Your Owner's Manual*

- Keep this manual in your vehicle. In it you will find warranties and information about Toyota parts and service, as well as how to maintain your new Toyota.
- Warranty information is provided to protect your investment and outlines procedures for solving any problem you may have with your new Toyota. Your *Owner's Manual* also contains important information. Be sure to read it carefully.
- Maintenance information for your Toyota is provided in the **Scheduled Maintenance** section of this supplement. This section clearly indicates the minimum maintenance requirements for your Toyota based on your driving habits and operating conditions.
- The **Scheduled Maintenance** section of this supplement also includes a Maintenance Log which clearly identifies the specific maintenance requirements for each mileage interval while providing you with a convenient place to document your Toyota's maintenance history.
- All information is based on the latest data available at time of publication and is subject to change without notice, except the emissions warranty.
- Please be aware that any modification to your Toyota could affect its performance, safety, or durability, and may even violate government regulations.
- Please be aware that the failure to follow procedures specified in the Owner's Manual and this supplement could result in voiding the warranty in whole or in part.
- To further demonstrate our commitment to your satisfaction with your Toyota vehicle, there may be times when Toyota will establish a special policy adjustment for your particular vehicle model which will pay for all or part of the costs of certain repairs beyond normal warranty coverage.

For more details please call your dealership or call Toyota toll-free at 1-800-331-4331.

## WARRANTY COVERAGE

### MONTHS IN SERVICE



**NOTE:** Tires warranted independently by tire manufacturer.

\* Federal Environmental Protection Agency (EPA) regulations require a coverage of 2 years/24,000 miles for emission control components. However, Toyota will provide a coverage of 3 years/36,000 miles under terms of the Basic Warranty. In addition, specific components may be entitled to additional coverage under terms of the Powertrain Warranty.  
 \*\* Or in any other state that adopts California's emission standards.

### *What Is the Toyota Touch?*

It is our commitment to you. When you purchase a Toyota car, truck, sport utility vehicle, or van, we want you to derive even more satisfaction and receive even more value than you expect.

The Toyota Touch begins with design and engineering that leads the automobile industry in quality, innovation, economy, reliability, styling, and performance. Our 36 month/36,000 mile limited basic warranty coverage, with longer limited warranty coverage for specific components, further demonstrates this commitment to you—the customer. Throughout this lengthy warranty period, we are there to stand behind our product quality and YOU.

In addition to our lengthy limited warranty, the Toyota Touch is our commitment to treat you the way you want to be treated. It means that every step of the way, from your first visit or phone call to a Toyota dealer, through purchase and delivery, to after-sales service, we're committed to the spirit as well as the letter of courteous, fair, and reasonable treatment.

The Toyota Touch is our way of doing business with you. It's as simple as a smile, a handshake, and a promise kept.

# HAVE A QUESTION OR PROBLEM?

Just ask for our

# Customer Relations Manager.

YOUR SATISFACTION IS #1 WITH US.

**THE**   
**TOYOTA TOUCH**

### **To Our Customers**

Toyota has a commitment to you and your satisfaction. From your first phone call or visit to the dealership, through the purchase and delivery of your new Toyota, to after-sales service, your satisfaction is Number One with us.

If you should experience a problem or concern, either within or outside of the warranty period, please follow these procedures in the sequence listed for the fastest possible response.

#### **Step 1: Contact the Dealership Customer Relations Manager**

If you have a question, concern, or complaint, just ask for the dealership Customer Relations Manager. This person has been specially trained to understand the customer's point of view when a question or problem arises.

The Customer Relations Manager has the responsibility to resolve most cases and will make every effort to conduct a fair review of your situation.

**Note:** For information regarding specific state regulations and notices, see the *Toyota Owner's Manual Supplement Part 2* in your vehicle glove box.

#### **Step 2: Call the Toyota Customer Assistance Center**

If for any reason you still need assistance after contacting the dealership Customer Relations Manager, please call Toyota's Customer Assistance Center toll-free at:

**1-800-331-4331**

For our hearing and/or speech impaired customers, please call toll-free at:

**1-800-443-4999 (TDD)**

A Toyota Customer Assistance Representative will review your request and help with any further questions or problems you may have regarding your vehicle warranty or any special policy adjustments.

**Note:** In order to give you the greatest assistance possible, please help us by providing the following information when you call:

- Vehicle Identification Number. (You will find this 17-digit number located on the driver's side corner of the dash under the window. It is also listed on your sales contract/invoice.)
- Current mileage on your Toyota (if applicable).
- Names of the selling and servicing dealerships.
- Your daytime and evening phone numbers.

#### **Step 3: Arbitration**

If you should experience a problem which has not been resolved to your satisfaction through Steps 1 and 2, Toyota offers additional assistance through the Council of Better Business Bureaus' (CBBBs') BBB AUTO LINE arbitration program. CBBB serves as the administrator of the BBB AUTO LINE program. All arbitrators and technical experts are employed through BBB AUTO LINE.

BBB AUTO LINE will resolve your complaint through arbitration — a process by which two or more parties authorize an independent third party to resolve the dispute.

This procedure is quick, easy to use, and offered to you at no cost.

Please refer to the New Vehicle Limited Warranty for additional information regarding the arbitration process.

**Note:** In Canada, assistance may be obtained from:  
 Toyota Customer Service Office  
 Toyota Canada Inc.  
 One Toyota Place  
 Scarborough, Ontario M1H1H9  
 Canada  
 1-800-263-7640 (Canada only)

# NEW VEHICLE LIMITED WARRANTY

## What Is Covered

### **Warrantor**

TOYOTA warrants each new 1998 vehicle. For the purpose of warranty in the mainland United States and Alaska, TOYOTA is Toyota Motor Sales, U.S.A., Inc. (a California corporation).

### **Warranty Application**

This warranty is applicable to any vehicle registered and normally operated in the mainland United States, Alaska, and Canada only.

### **No Charge**

Warranty repairs and adjustments (parts and/or labor) will be made at no charge.

### **Fully Transferable**

Warranty coverage is fully transferable at no cost to subsequent vehicle owners.

### **Warranty Begins**

The warranty period begins on the date the vehicle is sold to the first retail purchaser or the date it is first used as a demonstrator, lease, or company car, whichever occurs first ("in-service date").

Any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is limited to the duration of the written warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

### **Arbitration**

In the unlikely event a dispute arises as to your warranty coverage, Toyota offers dispute resolution through arbitration provided by:

BBB AUTO LINE  
4200 Wilson Blvd., Suite 800  
Arlington, VA 22203  
1-800-955-5100

Arbitration is available to you free of charge. BBB AUTO LINE is designed to render a decision within 40 days from BBB AUTO LINE's receipt of your request for arbitration. BBB AUTO LINE's decision is binding on Toyota but not on you.

**IMPORTANT:** You *must* use BBB AUTO LINE prior to seeking remedies available to you through a court action pursuant to the Magnuson-Moss Warranty Act (the "Act"). In addition, you *must* use BBB AUTO LINE if you are required to do so prior to seeking remedies available under the "Lemon Law" of your state. See the appropriate page in the *Owner's Manual Supplement Part 2* in your vehicle glove box for specific requirements applicable in your state. However, if your state law permits and if you choose to seek remedies which are not created by the Act, you are not required to use BBB AUTO LINE, although that option is still available to you.

Please refer to pages 18–20 in this manual for additional information regarding the arbitration process.

### **Basic Coverage Period**

This warranty covers repairs to any part that Toyota supplies that is defective in materials or workmanship under normal use, except those items listed under "What Is Not Covered," for a period of 36 months or 36,000 miles, whichever occurs first. Selected components are warranted for different periods.

### ***Exceptions***

The items specified below are covered for periods different from the basic coverage.

#### ■ **Air Conditioner**

Air conditioner refrigerant charge is covered for the first 12 months, regardless of mileage, unless done as part of a warranty repair.

#### ■ **Adjustments**

Service adjustments — minor repairs not usually associated with the replacement of parts — are covered for the first 12 months or 12,500 miles, whichever occurs first. (**Note:** Adjustments required to pass an emissions test are subject to the applicable emission warranty coverage.)

### ***Powertrain***

Engine, transmission, front wheel drive, rear wheel drive, and restraint system components are warranted against defects in materials or workmanship under normal use, except those items listed under “What Is Not Covered,” for a period of 60 months or 60,000 miles, whichever occurs first, from the vehicle’s in-service date. Specific components covered by this warranty are as follows:

- **Engine:** Cylinder block, head, and all internal parts, intake manifold, timing gears and gaskets, timing gear chain/belt and cover, flywheel, valve covers, oil pan, oil pump, engine mounts, water pump, fuel pump, turbocharger housing and all internal parts, supercharger housing, and all internal parts, engine control computer, seals, and gaskets.
- **Transmission and Transaxle:** Case and all internal parts, torque converter, clutch cover, transmission mounts, transfer case, and all internal parts, engine control computer, seals, and gaskets.
- **Front Wheel Drive:** Final drive housing and all internal parts, axle shafts, drive

shafts, constant velocity joints, front hub, and bearings, seals, and gaskets.

- **Rear Wheel Drive:** Axle housing and all internal parts, propeller shafts, U joints, axle shafts, drive shafts, bearings, supports, seals, and gaskets.
- **Restraint System:** Front seat belts, rear seat belts, and air bags.

For vehicles sold and registered in the state of Kansas, the warranty for seat belts and related components is 10 years, regardless of mileage.

### ***Corrosion Perforation***

Any body sheet metal found under normal use to have developed a perforation (hole through the body panel) from corrosion due to defects in materials or workmanship is warranted for 60 months, regardless of mileage. (Refer to page 8 for important information about protecting your vehicle.)

### ***Towing***

When your vehicle is inoperative due to a warranted part failure, towing service is covered to the nearest authorized dealership.

# NEW VEHICLE LIMITED WARRANTY

## What Is Not Covered

### *Factors Beyond the Manufacturer's Control*

- Repairs and adjustments required as a result of misuse (for example, racing, overloading), negligence, modification, alteration, tampering, disconnection, improper adjustments unless performed by a dealership during warranty repair work or repairs, accident, and use of add-on parts/materials are not covered.
- Cosmetic conditions or surface corrosion from stone chips or scratches in the paint are not covered.
- Damage or surface corrosion from the environment such as acid rain, airborne fallout (chemicals, tree sap, etc.), salt, hail, windstorms, lightning, floods, other acts of God, and the like is not covered.

### *Lack of Maintenance or Use of Wrong Fuel, Oil, Lubricants, or Fluids*

- Repairs and adjustments caused by improper maintenance, lack of required maintenance, or the use of fluids other than fluids specified in the *Owner's Manual* are not covered.

### *Maintenance Is at Owner's Expense*

- Engine tune-up, lubrication, cleaning and polishing, replacement of filters, coolant, fuses, worn wiper blades, and worn brake pads and linings or clutch linings are some of the normal maintenance services all vehicles require and are not covered. Required scheduled maintenance is explained in this supplement.

### *Normal Noise, Vibration, and Deterioration*

- Normal noise, vibration, wear and tear, and deterioration such as discoloration, fading, deformation, or blur are not covered.

### *Altered Mileage*

- Failure of a vehicle on which the odometer mileage has been altered or changed so that vehicle mileage cannot be readily ascertained is not covered.

### *Tires*

- Tires are warranted under a separate warranty provided by the tire manufacturer. Refer to page 17 for tire manufacturer information and warranty details.

### *Scrapped or Salvaged Vehicles*

- A vehicle which has been damaged to such an extent that the owner or the institution financing, leasing, or insuring the vehicle considers it uneconomical to repair it and, as a result, the vehicle is not repaired by or for the person who owns the vehicle at the time of the event resulting in the damage is not covered by the Toyota New Vehicle Limited Warranty, with the exception of any applicable Emission Warranty. This includes, but is not limited to, those vehicles which are currently or were previously titled as "scrap," "salvage," or "dismantled."

### *Extra Expenses and Damages*

Toyota does not authorize any person to create for it any other obligation or liability in connection with this vehicle. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THIS VEHICLE IS LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. The performance of repairs and needed adjustments is the exclusive remedy under this warranty or any implied warranty.



**TOYOTA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (FOR OTHER THAN INJURY TO THE PERSON) RESULTING FROM BREACH OF THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY.**

**Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## **Owner's Responsibilities**

### ***Obtaining Warranty Service***

You are responsible for delivering your vehicle to any authorized Toyota dealer in the mainland U.S. (excluding Hawaii), Alaska, and Canada in order to obtain warranty service.

### ***Maintenance***

You are responsible for properly operating, maintaining, and caring for your Toyota in accordance with the instructions contained in your *Owner's Manual* and this supplement.

If your vehicle is subject to use under severe driving conditions, you should follow the maintenance requirements specified accordingly in the Scheduled Maintenance section of this supplement.

**Note: Your dealer may recommend more frequent intervals or may include items which are in addition to those listed in the Scheduled Maintenance section of this booklet. These additional services are not required to maintain your warranty coverage. Please see your dealer for an explanation of any maintenance recommendations which are not part of your vehicle's maintenance schedule.**

### ***Maintenance Records***

You are responsible for keeping maintenance records since it may be necessary in some instances for you to show that the required maintenance has been performed.

The Maintenance Log in the Scheduled Maintenance section of this supplement provides a convenient way to track and record your vehicle's maintenance history.

### ***Where to Go for Warranty Service***

Your Toyota dealer will make the necessary repairs or adjustments using new or remanufactured parts. Repair or replacement of a part is at the discretion of the Toyota dealer. While any Toyota dealer in the mainland U.S., Alaska, and Canada will perform warranty service, Toyota recommends that you return to the dealership which sold you your vehicle because of their continued and personal interest in you.

### ***Customer Assistance***

Should you have any questions regarding your warranty coverages or wish to inquire about a special policy adjustment covering your vehicle, please contact the dealership or call Toyota toll-free at 1-800-331-4331.

## NEW VEHICLE LIMITED WARRANTY

### *Touring/Relocating Outside the Mainland United States, Alaska, and Canada*

If you are touring or relocating outside the mainland U.S., Alaska, and Canada, and a problem arises, please consult a local Toyota dealer. Please note, however, that warranty service may not be provided by the local dealer because the local Toyota distributor may have no obligation to provide warranty service to your vehicle, and/or your Toyota may not comply with the regulatory and/or environmental requirements of such country.

### *What Can You Do to Help Protect Your Toyota Against Corrosion?*

In order to help protect your vehicle against corrosion, it is important that you care for your vehicle regularly, following these suggestions:

- Wash regularly using cold, clean water and a mild vehicle wash soap.
- If insects, tar, or other similar deposits have accumulated on your vehicle, wash it as soon as possible.
- Wash your vehicle in the shade.
- Under certain conditions, special care should be taken to protect your Toyota against corrosion. If you drive on salted or dust-controlled roads, or if you drive near the ocean, hose off the undercarriage at least once a month.
- It is important that the drain holes in the lower edges of the doors and rocker panels be kept clear.
- If you detect any stone chips or scratches in the paint, touch them up immediately.

- If you do much driving on gravel roads, consider installing mud or stone shields behind each wheel.
- If you carry special cargo, such as chemicals, fertilizers, de-icer salt, etc., be sure that such materials are well-packaged and sealed.
- If your Toyota is damaged due to an accident or similar cause which destroys the paint and protective coating, have your vehicle repaired as soon as possible. The cost of such repairs is considered the responsibility of the owner.

**This corrosion warranty does not cover non-genuine Toyota sheet metal parts or damage caused by the installation of such non-genuine Toyota sheet metal parts.**

**Application of additional rust-inhibiting materials is not necessary to protect your new Toyota, nor is it required in order to keep the five-year warranty coverage in effect.**

## ***Emission Defect Warranty***

TOYOTA warrants to the retail purchaser and each subsequent purchaser that the Toyota vehicle:

- Was designed, built, and equipped so as to conform at the time of sale with regulations of the U.S. Environmental Protection Agency (EPA) as may be applicable.
- Is free from defects in materials and workmanship which may cause the vehicle to fail to conform with the above-mentioned applicable regulations.

EPA regulations require that the warranty is in effect for two years from the date the vehicle is first put into service or 24,000 miles, whichever occurs first. However, Toyota will provide you a coverage of three years or 36,000 miles, whichever occurs first, under the terms of the Basic Warranty. In addition, specific components may be entitled to additional coverage under terms of the Powertrain Warranty.

EPA regulations also require that the warranty for specified major emission control components designated by (\*) is in effect for eight years or 80,000 miles, whichever occurs first.

The emission control parts covered by this warranty are listed on page 10.

## ***Emission Performance Warranty***

Some states and local jurisdictions have established periodic vehicle inspection and maintenance (I/M) programs to encourage proper maintenance of your vehicle. If an EPA-approved I/M program is in force in your area, you are eligible for emission performance warranty coverage.

EPA regulations require that Toyota make all necessary adjustments, repairs, or replacements at no cost to you if:

- Your vehicle fails to conform to applicable emission standards as determined in an EPA-approved emission test, and
- Such failure results or will result in your having to bear any penalty or other sanctions under local, state, or federal law.

EPA regulations require that the warranty is in effect for two years from the date the vehicle is first put into service or 24,000 miles, whichever occurs first.

In addition, EPA regulations require that the warranty for specified major emission control components designated by (\*) is in effect for eight years or 80,000 miles, whichever occurs first.

The emission control parts covered by this warranty are listed on page 10 of this supplement.

**Note:** Vehicles equipped with a California Certified Emission Control System and registered and normally operated in the state of California or any other state\* that adopts California emission warranty provisions are also entitled to the California Emission Warranty. (See page 13 of this supplement.)

\*Currently Massachusetts

# FEDERAL EMISSION WARRANTY

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## Warranty Parts List

### ***AIR/FUEL METERING SYSTEM***

- EFI Components
  - Airflow Sensor
  - Throttle Body
  - Engine Control Module\*
  - Other Components
- Cold Start Enrichment System
- Deceleration Control
- Air/Fuel Ratio Feedback Control System

### ***AIR INDUCTION SYSTEM***

- Intake Manifold and Intake Air Surge Tank
- Turbocharger/Supercharger
- Charge Air Cooler

### ***IGNITION SYSTEM***

- Distributor and Internal Parts
- Spark Plugs\*\*
- Ignition Coil and Ignitor
- Ignition Wires

### ***POSITIVE CRANKCASE VENTILATION SYSTEM (PCV)***

- PCV Valve or PCV Orifice
- Oil Filler Cap

### ***EVAPORATIVE CONTROL SYSTEM***

- Charcoal Canister
- Vapor Liquid Separator
- Fuel Tank
- Fuel Filler Cap

### ***EGR SYSTEM***

- EGR Valve
- EGR Gas Temperature Sensor
- Associated Parts

### ***AIR INJECTION SYSTEM***

- Air Injection Pump
- Airflow Control Valves
- Air Injection Manifold

### ***CATALYST SYSTEM***

- Catalytic Converter and Protector\*
- Constricted Fuel Filler Neck
- Exhaust Manifold
- Exhaust Pipe (Manifold to Catalyst and/or Catalyst to Catalyst)

### ***MISCELLANEOUS ITEMS USED IN ABOVE SYSTEMS***

- Data Link Connector\*
- Sensors, Switches, and Valves
- Hoses, Clamps, Fittings, Tubing, Sealing Gaskets or Devices, and Mounting Hardware
- Pulleys, Belts, and Idlers
- Bulbs for malfunctioning indicator (Engine system warning light)\*

\*\*Spark plugs warranted until first required maintenance only.

## What Is Not Covered

Noncompliance caused by defective replacement parts not certified in accordance with the aftermarket parts certification regulations is not covered.

Noncompliance caused by the use of replacement parts not equivalent to original equipment parts is not covered.

Other provisions specified under the "What Is Not Covered" section in the New Vehicle Limited Warranty are also applicable to this warranty.

## Facts About the Emission Warranty

### *Replacement Parts*

The emission control systems of your vehicle were designed, built, and tested using Genuine Toyota Parts. Your vehicle is certified as conforming to applicable federal emission control regulations. Therefore, it is recommended that Genuine Toyota Parts be used as replacement parts.

**Use of parts certified in accordance with aftermarket parts certification regulations for repairs and/or maintenance that are paid for by you will not affect the emission warranty coverage. However, use of replacement parts that are not of equivalent quality may impair the effectiveness of the emission control systems. Non-compliance caused by defective replacement parts not certified in accordance with aftermarket parts certification regulations or caused by the use of replacement parts not equivalent to original equipment parts is not covered.**

### *Repairs and Maintenance*

**The use of any automotive repair establishment or individuals who regularly engage in the business of servicing automobiles for the performance of the maintenance, replacement, or repair of emission control devices and systems that are paid for by you does not affect the emission warranty.**

### *Owner's Responsibility*

It is your responsibility to ensure that the vehicle is maintained and operated in accordance with the written instructions for proper maintenance and use as specified in your *Owner's Manual* and this supplement.

In an emergency situation, or to rectify an unsafe condition where an authorized Toyota dealer is not reasonably available, you may perform the repair, or have the repair performed at any service establishment or by a person of your choosing. You will then be required to present the replaced parts and paid repair invoices to an authorized Toyota dealer for reimbursement of the reasonable emergency repair cost.

Maintenance records and receipts should be transferred to each subsequent owner. Toyota will not refuse warranty service based solely on the lack of maintenance or the lack of records showing the maintenance was performed, except when failures are caused by the lack of maintenance.

If you use certified replacement parts that have maintenance or replacement intervals different from those specified in this supplement, you must follow the maintenance and replacement schedule for the certified parts.

## FEDERAL EMISSION WARRANTY

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### ***Filing a Claim With Toyota***

A claim may be raised immediately upon the failure of an EPA-approved emission test by following these steps:

1. Take the failed vehicle to any authorized Toyota dealer and present a copy of the emission short test report as evidence of failure. Also, take your maintenance records in case they are needed.
2. The Toyota dealership will inspect your vehicle and determine the warranty applicability within a reasonable period of time (not to exceed 30 days) from your initial vehicle delivery date to any authorized Toyota dealership or within the time period required by local or state law.
3. If for any reason the claim is denied, a written explanation will be presented to you.
4. If Toyota fails to notify you of its decision within the time specified at left for reasons other than those listed below, Toyota shall be responsible for repairing the vehicle free of charge.
  - Delay is requested by you.
  - Delay is caused by factors beyond the control of Toyota or Toyota dealerships.

5. If you wish to obtain further information regarding the emission performance warranty, or if you have failed to receive satisfactory assistance from TOYOTA by following the problem resolution steps outlined in the “How to Get Assistance” section of this supplement, you may contact:

U.S. Environmental Protection Agency  
Vehicle Programs & Compliance  
Division (6405J)  
Attn: Warranty Complaints  
401 M Street SW  
Washington, D.C. 20460

## ***Your Warranty Rights and Obligations***

The California Air Resources Board (CARB) and Toyota are pleased to explain the emission control system warranty on your 1998 vehicle. In California, new motor vehicles must be designed, built, and equipped to meet the state's stringent anti-smog standards. CARB regulations require that Toyota must warrant the emission control system on your vehicle for the periods of time listed below, provided there has been no abuse, neglect, or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel-injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors, and other emission-related assemblies.

Where a warrantable condition exists, Toyota will repair your vehicle at no cost to you, including diagnosis, parts, and labor.

## ***Manufacturer's Warranty Coverage***

1. For 3 years or 50,000 miles, whichever occurs first:
  - If your vehicle fails a smog check inspection, all necessary repairs and adjustments will be made by Toyota to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
  - If any emission-related part on your vehicle is defective, that part will be repaired or replaced by Toyota. This is your short-term emission control system DEFECTS WARRANTY. In addition, you may be entitled to additional coverage under terms of the powertrain warranty.
2. For seven years or 70,000 miles, whichever occurs first:
  - If an emission-related part listed in this supplement specially noted with coverage for seven years or 70,000 miles is defective, the part will be repaired or replaced by Toyota. This is your long-term emission control system DEFECTS WARRANTY.

## ***Owner's Warranty Responsibilities***

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your *Owner's Manual* and this supplement. Toyota recommends that you retain all receipts covering maintenance on your vehicle, but Toyota cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Toyota dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that Toyota may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Toyota's Customer Assistance Center toll-free at 1-800-331-4331 or the Air Resources Board, Mobile Source Control Division, at 9528 Telstar Avenue, P.O. Box 8001, El Monte, CA 91734-8001.

# CALIFORNIA EMISSION CONTROL WARRANTY

## ***Other Warranty Terms***

- The warranty period begins on the date the vehicle is first delivered to the ultimate purchaser or on the date it is first placed in service as a “demonstrator” or “company” car.
- Parts that are scheduled for replacement as required maintenance are warranted up to their first replacement point.
- If you use a replacement part that has maintenance or replacement intervals different from those specified in this supplement, you must follow the maintenance and replacement schedule for the replacement part.
- Maintenance records and receipts should be transferred to each subsequent owner.
- After the three years or 50,000 miles emission performance warranty period has passed, a defect in a part which is warranted for seven years or 70,000 miles long-term emission defect warranty found during a smog check test failure is covered. In addition to the California emission performance warranty, Toyota would like to inform you that your vehicle is also subject to Federal emission performance warranty guidelines applicable to specified major emission control components for a

period of eight years or 80,000 miles. See page 8 of this supplement for an explanation of this warranty coverage.

- The defect warranty covers any part on the vehicle which affects any regulated emissions.

## **What Is Not Covered**

These warranty obligations will not apply:

- Should tampering, abuse, neglect, or improper maintenance be found as the direct cause of the need for repair, replacement, or adjustment.
- Should noncompliance be caused by the use of replacement parts not equivalent to original Toyota parts.

Other provisions specified under the “What Is Not Covered” section in the New Vehicle Limited Warranty are also applicable to these warranties.

## **Long-Term Emission System Defect Warranty Parts List**

The parts on this list are covered for a period of seven years or 70,000 miles, whichever occurs first.

## ***AIR/FUEL METERING SYSTEM***

- Engine Control Module
- Throttle Body
- Mass Air Flow Sensor on T100 2WD, T100 4WD; Tacoma 2WD, Tacoma 4WD; 4Runner 2WD, 4Runner 4WD
- Fuel Pump on RAV4 2WD, RAV4 4WD, Sienna

## ***AIR INDUCTION SYSTEM***

- Intake Manifold and Intake Air Surge Tank
- Intake Manifold Gasket on RAV4 2WD, RAV4 4WD

## ***IGNITION SYSTEM***

- Knock Sensor on Camry, Avalon and Sienna equipped with 1MZ-FE; T100 2WD, T100 4WD; Tacoma 2WD, Tacoma 4WD; and 4Runner 2WD and 4Runner 4WD equipped with 5VZ-FE
- Ignitor on Avalon and Sienna

## ***CATALYST SYSTEM***

- Exhaust Manifold on Supra, Camry, Avalon and Sienna
- Right Exhaust Manifold Gasket on Camry, Avalon and Sienna equipped with 1MZ-FE
- Catalytic Converter (Warm-Up Three-Way Catalyst)



- Exhaust Front Pipe on Tercel, Paseo, Camry, Avalon, Sienna, 4Runner 2WD, 4Runner 4WD
- Exhaust Center Pipe on T100 2WD, T100 4WD

## **EVAPORATIVE CONTROL SYSTEM**

- Fuel Tank

## **Facts About the Emission Warranty**

### ***Replacement Parts***

The emission control systems of your vehicle were designed, built, and tested using Genuine Toyota Parts, and the vehicle is certified as being in conformity with applicable federal and California emission control regulations. Therefore, it is recommended that replacement parts used be Genuine Toyota Parts.

**Use of parts that are equivalent to Genuine Toyota Parts for repairs and/or maintenance that are paid for by you will not affect the emission warranty coverage. However, use of replacement parts that are not of equivalent quality**

**may impair the effectiveness of the emission control systems. If other than Genuine Toyota Parts are used for maintenance, replacement or repair of components affecting emission control, you should ensure that such parts are warranted by their manufacturers to be equivalent to Genuine Toyota Parts in calibration, performance, and durability.**

### ***Repairs and Maintenance***

**The performance of required scheduled maintenance by you or by a person of your choosing or the use of any automotive repair establishment or individuals who regularly engage in the business of servicing automobiles for the performance of the maintenance, replacement, or repair of emission control devices and systems that are paid for by you does not affect the emission warranty.**

### ***Emergency Repairs***

In an emergency situation or to rectify an unsafe condition where an authorized Toyota dealer is not reasonably available, or a part is not available within 30 days, or a repair is not completed within 30 days, you may perform the repair, or you may have the repair performed at any service establishment or by a person of your choosing. Any replacement part may be used in an emergency situation; however, Toyota will not assume liability for subsequent failure caused by the use of non-equivalent parts unless you have taken steps to put the vehicle back in a conforming condition in a timely manner. You will then be required to present the replaced parts and copies of paid repair invoices to an authorized Toyota dealer for reimbursement of expenses, including diagnostic charges, not to exceed the manufacturer's suggested retail price for all warranted parts replaced and labor charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate.

## CALIFORNIA EMISSION CONTROL WARRANTY

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### ***Filing a Claim With Toyota***

To file a claim for a defect, bring your vehicle to any authorized Toyota dealer.

If your vehicle fails a California smog check test, a claim may be raised by following these steps:

1. Take the failed vehicle to any authorized Toyota dealer and present a copy of the emission test report as evidence of failure. Also, take your maintenance records in case they are needed.
2. If the repair is covered under warranty, the Toyota dealership will perform the repair within a reasonable period of time (not to exceed 30 days) from your initial vehicle delivery date to any authorized Toyota dealership or within the time period required by local or state law.
3. If for any reason the claim is denied, a written explanation will be presented to you.
4. If Toyota fails to notify you of its decision within the time specified above for reasons other than those listed below, Toyota shall be responsible for repairing the vehicle free of charge.
  - Delay is requested by you.
  - Delay is caused by factors beyond the control of Toyota or Toyota dealerships.
5. If you have failed to receive satisfactory assistance from TOYOTA by following the problem resolution steps outlined in the "How to Get Assistance" section of this supplement, you may contact:

### **Air Resources Board**

Mobile Source Control Division  
9528 Telstar Avenue  
P.O. Box 8001  
El Monte, CA 91734-8001  
1-800-242-4450

U.S. Environmental Protection Agency  
Vehicle Programs & Compliance  
Division (6405J)  
Attn: Warranty Complaints  
401 M Street SW  
Washington, D.C. 20460

## **What Is Covered**

Each tire supplied as original equipment on a new 1998 Toyota vehicle is warranted separately by the tire manufacturer. Please refer to the separate tire manufacturer's warranty statement in your vehicle glove box for exact coverage.

### ***Obtaining Warranty Service***

You are responsible for delivering the vehicle with the unserviceable tire to any authorized dealer of the tire manufacturer in order to obtain warranty service. For the location of authorized tire dealers, please refer to your local telephone directory. Your Toyota dealer may also assist you in obtaining warranty coverage from the tire manufacturer.

### ***The Tire Warrantors***

Detailed tire warranty information and regional customer service phone numbers (where applicable) can be obtained by contacting the tire warrantors listed on this page.

### ***The Respective Tire Warrantors Are:***

#### **Bridgestone/Firestone, Inc.**

One Bridgestone Park  
Nashville, TN 37214  
1-800-847-3272

#### **Toyo Tire (USA) Corporation**

6415 Katella Ave.  
Cypress, CA 90630  
1-800-442-TOYO  
1-800-238-TOYO

#### **Goodyear Tire and Rubber Company**

1144 East Market Street  
Akron, OH 44316  
1-800-321-2136

#### **Yokohama Tire Corporation**

601 S. Acacia Ave.  
P.O. Box 4550  
Fullerton, CA 92631-4550  
1-800-722-9888

#### **Dunlop Tire Corporation**

P.O. Box 1109  
Buffalo, NY 14240  
1-800-548-4714

#### **Michelin North America**

One Parkway South  
P.O. Box 19001  
Greenville, SC 29602-9001  
1-800-847-3435

#### **Ohtsu Tire and Rubber Co., Ltd.**

10404 6th Street  
Rancho Cucamonga, CA 91730  
1-800-468-5448

#### **General Tire**

One General Street  
Akron, OH 44329-0007  
1-800-847-3349

### ***BBB AUTO LINE Arbitration***

If you should experience a problem which has not been resolved to your satisfaction through the first two steps of Toyota's complaint handling process, Toyota offers additional assistance through the COUNCIL OF BETTER BUSINESS BUREAUS' (CBBB's) BBB AUTO LINE arbitration program.

### ***What Is BBB AUTO LINE?***

BBB AUTO LINE is comprised of local BBB professionals who are trained and experienced in arbitration. BBB will arbitrate your case by reviewing the facts, inspecting the vehicle, if necessary, and promptly rendering a fair and equitable decision.

### ***What Types of Disputes Are Eligible?***

BBB AUTO LINE arbitrates disputes involving Toyota's product reliability or warranty performance which arise during the greater of 1) three years or 36,000 miles from the vehicle's in-service date, whichever is earlier, or 2) the applicable provision of Toyota's New Vehicle Limited Warranty. However, BBB AUTO LINE will not arbitrate claims involving a vehicle used primarily for commercial purposes unless the "Lemon Law" of your state covers vehicles used for commercial purposes or claims that an air bag failed

to deploy or deployed when it should not have. You must file a request for arbitration with BBB AUTO LINE within 60 days of the expiration of the eligibility period, provided the concern or alleged defect was brought to the attention of Toyota or one of its dealers during the eligibility period.

### ***How Long Is the Arbitration Process?***

The entire process, from the time BBB AUTO LINE receives your request for arbitration to the arbitrator's decision, is designed to take no more than 40 days. In some cases a decision may be delayed because of:

- Your failure to provide certain information required by BBB AUTO LINE or your failure to make the vehicle available for inspection by BBB AUTO LINE in a timely manner when an inspection is necessary.
- Your failure to contact Toyota about your dispute before requesting arbitration.

The letter from BBB AUTO LINE advising you of its decision will specify that Toyota must comply with the decision shortly, usually within 30 calendar days. CBBB will contact you to ensure that Toyota has complied in a timely manner.

### ***How Much Will it Cost?***

There is no charge to you for submitting your dispute to BBB AUTO LINE. You may obtain copies of your case for a nominal fee from CBBB.

### ***When to Use BBB AUTO LINE***

Because most situations can be resolved by our customer satisfaction network, we recommend that you request arbitration only after utilizing Toyota's Steps 1 and 2 of the customer assistance process described earlier on page 3.

**You must use BBB AUTO LINE prior to seeking remedies available to you through a court action pursuant to the Magnuson-Moss Warranty Act (the "Act"). In addition, you must use BBB AUTO LINE if you are required to do so prior to seeking remedies available under the "Lemon Law" of your state. See the appropriate page in the *Owner's Manual Supplement Part 2* in your vehicle glove box for specific requirements applicable in your state. However, if your state law permits and if you choose to seek remedies which are not created by the Act, you are not required to use BBB AUTO LINE, although that option is still available to you.**

### ***How to Request Arbitration***

Complete the BBB AUTO LINE Customer Claim form, available through Toyota's Customer Assistance Center (by calling toll-free at 1-800-331-4331) or found at the center of your Toyota *Owner's Manual Supplement Part 2*. You will need the following information:

- Vehicle year, make, model, vehicle identification number (VIN), mileage, date of purchase.
- A brief description of your complaint and actions you have taken to resolve it.
- Enclose copies of invoices with your request for arbitration if you are seeking reimbursement for repairs or related incidental expenses.
- What action or remedy would resolve your problem.

Send your request to:

BBB AUTO LINE  
4200 Wilson Blvd., Suite 800  
Arlington, VA 22203

### ***How Does the Arbitration Process Work?***

When BBB AUTO LINE receives your request, it will be forwarded to the Toyota regional office/private distributor for response.

After receiving and analyzing all pertinent documentation, if applicable, BBB AUTO LINE will schedule a technical evaluation. This may include an inspection of the vehicle with a Toyota representative present.

An oral hearing will be held prior to the decision being rendered if you request it.

At the oral hearing, all evidence is admissible. In an oral hearing, you and a Toyota representative will present both sides of the case to the BBB AUTO LINE arbitrator. Each of you will be allotted approximately 30 minutes to give testimony and provide documents. Then you and Toyota will be given approximately 10 minutes each for rebuttal.

A settlement satisfactory to all parties may be negotiated during the mediation/arbitration process prior to submission of the case to the arbitrator.

If a technical evaluation was made, the technical expert will forward the technical evaluation report to the BBB AUTO LINE program.

At the oral hearing, an arbitrator will listen to all testimony and review all of the information available and the applicable legal standards and render a decision within 10 days of hearing completion.

### ***What Types of Decisions Are Rendered, and How Do I Know If Toyota Will Abide by BBB AUTO LINE's Decision?***

BBB AUTO LINE's decisions are based on what it believes is fair and appropriate under the circumstances after applying the appropriate legal standards. Remedies include, but are not limited to, repairs; reimbursement for repair or incidental expenses, such as towing costs; or repurchase or replacement of your vehicle. BBB AUTO LINE's decision is binding on Toyota, but not on you, the customer. Toyota must comply with the decision shortly after it is rendered, usually within 30 days. CBBB will contact you within 10 working days of scheduled performance to ensure that Toyota has complied with the decision in a timely manner.

### ***Are There Limits on the Scope of BBB AUTO LINE Decisions?***

BBB AUTO LINE decisions will not include:

- Attorney Fees
- Punitive Damages
- Multiple Damages
- Consequential Damages other than incidental damages which you may be entitled to under law.

### ***What Other Recourse Do I Have Available?***

If you are dissatisfied with the arbitrator's decision or Toyota's performance, you may pursue any other legal remedies which you may have including small claims court. You should be aware that the arbitration findings are admissible as evidence in any subsequent legal proceedings concerning your dispute.

### ***Is the BBB AUTO LINE Program Subject to Change?***

The information about BBB AUTO LINE in this *Owner's Manual Supplement* was correct as of the date of printing. The program may, however, be changed without notice. Contact Toyota at 1-800-331-4331 or BBB AUTO LINE at 1-800-955-5100 if you have any questions about BBB AUTO LINE.

### *The Experts Say, “Buckle Up!”*

The importance of using seat belts cannot be overemphasized. The safety experts from government and private organizations say “Buckle Up!” Here are a few good reasons why:

- Properly adjusted seat belts can help reduce driving fatigue and help the driver maintain better vehicle control.
- Studies show that generally the safest place in a collision is inside your vehicle. Seat belts can help keep you there.
- Eight out of ten injury accidents occur at speeds under 40 mph, but even below 5 mph children can be injured during quick turns or sudden stops. Children who are too small to wear regular seat belts should always be provided with a Child Restraint System dynamically tested to meet federal standards.

In addition to seat belts, many Toyota vehicles are equipped with both driver's and passenger's side supplemental restraint systems (SRS air bags). Air bags have been designed to supplement the three-point seat belt by providing additional protection by

restraining the forward motion in the event of a more serious frontal accident. **The SRS does not replace use of the seat belt.** To obtain maximum protection in an accident, the driver and all passengers in the vehicle should always wear their seat belts.

### *Get That Good Feeling*

Familiarize yourself with the operation of your seat belts, as explained in your *Owner's Manual*. Wear them every time you drive your new Toyota, and encourage those who ride with you to do the same.

Remember: For peace of mind, buckle up ... it's a good feeling!

### *Audio Systems*

Your Toyota's original equipment radio and sound system components are covered under the terms of the Toyota New Vehicle Limited Warranty.

In the unlikely event your radio does require service, any authorized Toyota dealer is prepared to minimize inconvenience by exchanging your radio/sound system rather than sending it out for repair.

How it works:

- If the dealership determines that the radio cannot be repaired at the dealership, they will order a replacement radio and return your car to you.
- Once your replacement radio arrives at the dealership (usually within a few days), it will be installed in your vehicle at your convenience and you're on your way!

**Note:** In general, radio performance and particularly FM reception may be affected by such factors as natural terrain, man-made obstacles, and your distance from the radio station's transmitter. Please consult your *Owner's Manual* for further information on radio operation and performance.

## EXTENDED PROTECTION FOR YOUR VEHICLE

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### ***Long-Term Commitment***

Toyota is committed to your long-term satisfaction. It is our commitment to provide quality service for as long as you own your new Toyota, no matter how long that may be.

Today's marketplace has seen vehicle replacement costs accelerate, and many of our customers are deciding to keep their Toyotas longer. Consequently, many of you are concerned about the potential costs for major repairs as your Toyota ages. It is for this reason that more than 1,100 Toyota dealerships across the country now offer Toyota "Extra Care" or a similar service agreement for your vehicle.

### ***Extended Protection***

The Vehicle Service Agreement provides extended protection against unexpected repairs beyond the factory warranty on your Toyota. It helps you minimize the risk of these potential future costs.

Various service agreements are available to meet almost every vehicle protection need. Most plans offer additional service conveniences:

- Nationwide coverage
- Vehicle towing
- Substitute transportation
- Protection when you travel
- Transferability
- Easy claim service

Vehicle service agreements may be purchased directly through your local Toyota dealer. Each program is specific as to time, mileage, and component coverages. It is to your advantage to select a vehicle service agreement program that fully provides the extended coverage you desire. Your Toyota dealer can help you select the plan that is best for your protection needs.

### ***Preventive Service***

Toyota is also aware that in today's market the cost of keeping a vehicle well maintained is ever increasing. Your Toyota dealer can help you manage service costs by offering you the option of pre-paying for vital services and inspections for your new Toyota. *Toyota Auto Care* or similar preventive service plans are offered by most Toyota dealers. These plans, like *Toyota Auto Care*, may include some of the following benefits:

- Engine oil and filter change
- Lubrication of key chassis parts
- 19-point inspection
- Emergency 24-hour roadside assistance
- Timed service reminders
- Computerized service history
- Transferability

Different intervals may be selected to meet your specific service needs. Ask your Toyota dealer about the many different plans available to help protect your vehicle for the years ahead.



T O Y O T A   E X T R A   C A R E



A U T O   C A R E





### *Toyota Quality Service*

Part of the care that all vehicles require is regular replenishment of fluids, lubricants, and maintenance parts to guard against premature wear or failure. In addition, regular mechanical inspection of a vehicle's overall mechanical condition by trained technicians can provide the opportunity for minor repairs to be carried out quickly and economically before they lead to more extensive problems. Toyota's Recommended Maintenance Schedule provides factory-recommended guides for maintenance and inspection based on mileage, time, and the conditions under which the vehicle is regularly driven.

With proper maintenance, your Toyota will last longer and deliver maximum performance and reliability. Please see page 29 for your model's recommended maintenance schedule. Follow the schedule to help your Toyota serve you economically for many years to come.



### *Toyota Supports Technician Certification*

The skill of the technician who actually services or repairs your Toyota is vitally important to your vehicle's operation and efficiency. To make sure your Toyota dealer gives you the best service available anywhere, Toyota created the Toyota Certified Technician Program. In addition, over 90 percent of all Toyota dealers participate in the technician certification program of the National Institute for Automotive Service Excellence (ASE).

Certified technicians are proven professionals. They have earned their certification by attending Toyota Technical Training classes and by passing a series of comprehensive written examinations. Next time you visit, ask your Toyota dealer to show you the technicians' credentials.



### *Genuine Toyota Parts and Accessories*

A network of more than 1,100 Toyota dealers throughout the U.S. is your guaranteed source for quality Genuine Toyota Parts and Accessories. Genuine Toyota Parts and Accessories are engineered and manufactured to the same high standards of quality and performance built into every Toyota product.

This extensive dealer network is dedicated to providing the parts and accessories you need to service your Toyota vehicle. Each dealer's inventory is further supplemented by a nationwide system of 11 electronically connected and strategically located Toyota Parts Distribution Centers. This comprehensive system provides the assurance that virtually any part or accessory from any Toyota vehicle in the U.S. is readily available to meet your parts and service needs.

## TOYOTA PARTS CENTERS

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### *Toyota Parts Centers*

A network of over 460 Toyota dealerships throughout the U.S. offers one-stop shopping convenience for Toyota Do-It-Yourselfers. A Toyota Parts Center (TPC) is a parts store within the dealership that offers a full selection of automotive products. Included are Genuine Toyota maintenance and repair parts, Genuine Toyota Accessories, and a full line of brand name car-care products at competitive prices.

Most TPCs are open Saturdays and some evenings. Expert technical help is available to answer DIY parts questions. Also, "How To" brochures covering most common maintenance jobs and Toyota model-specific pocket application catalogs are available free of charge.

Stop by your local TPC and experience the service and value available to Toyota DIYers.



# FPO

### ***Toyota Express Lube***

Over 300 Toyota Express Lube dealers now offer you a complete oil and filter change and 19-point inspection, in 29 minutes or less, *guaranteed*, or your next one's free! Toyota Express Lube combines all the convenience and value of a quick oil change with the quality and reliability of Genuine Toyota Parts and trained technicians that you've come to trust.

For a Toyota Express Lube oil change, no appointment is ever necessary. Just follow the signs and drive up to the Express Lube lane—you will be waited on promptly, and your guaranteed 29 minute oil and filter change will be done while you wait. And it's a great value too—Toyota Express Lube service is typically priced very competitively with franchised quick lube centers.

Call Toyota's Customer Assistance Center at 1-800-331-4331 for the nearest Toyota Express Lube location, and "*Catch the Express!*"



# LIFETIME GUARANTEE PROGRAM

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## *A Commitment to Quality and Customer Satisfaction*

Toyota guarantees you'll only have to pay once! That's right; if replacement is ever necessary, for as long as you own the vehicle, Toyota provides complete parts *and* labor coverage for mufflers, exhaust pipes, shock absorbers, struts, and strut cartridges when you purchase these items and have them installed by your authorized Toyota dealer. This Lifetime Guarantee is our way of demonstrating Toyota's commitment to quality and customer satisfaction.

Remember, these top-quality Genuine Toyota Parts are manufactured to meet Toyota's high standards for fit and function. So don't compromise; when replacement time comes, count on your Toyota dealer for a lifetime!



Toyota mufflers, exhaust pipes, shocks, struts, and strut cartridges are guaranteed to the original purchaser for the life of the vehicle when installed by an authorized Toyota dealer. See dealer for full details.

## Compare Lifetime Guarantee Coverage

Toyota vs. Others		
	Toyota	Others*
• Muffler	Yes	Yes
- Labor to replace	Yes	Yes
• Tail Pipe	Yes	No
- Labor to replace	Yes	No
• Exhaust Pipes	Yes	No
- Labor to replace	Yes	No

 Theirs

**We Cover  
The Muffler,  
Pipes And  
Labor Too!**

 Ours

\* Some muffler shops—read their fine print and compare.

## *Genuine Toyota Chemicals*

The Toyota Chemical Line is engineered to serve your car care needs. Formulated specifically for use with Toyota vehicles, this quality lineup includes everything for the care and maintenance of Toyota cars and trucks.

The Toyota Chemical Line includes appearance products, such as Liquid Car Wash and Fabric Spot Remover, and service items such as Rust Penetrants, Brake Cleaner, and EFI Injector Cleaner. All products are produced to meet or exceed Toyota's warranty requirements.

## *Toyota Antifreeze/Coolant*

- Helps provide excellent long-term corrosion protection.
- Does not contain silicates that may harm water pump seals.
- Is specially formulated for Toyota engine cooling systems.
- Is tested and approved by Toyota.
- Is produced to meet or exceed Toyota's warranty requirements.



## *Toyota Motor Oils*

- Are specially formulated for Toyota gasoline engines.
- Are tested and approved by Toyota.
- Are produced to meet or exceed Toyota's warranty requirements.

- Are approved for Toyota turbocharged engines.
- Are formulated to help save gas by reducing engine friction.

# DEALER CERTIFICATE

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We (the Dealer) want you to know that at the time your new \_\_\_\_\_ is being delivered that:

1. Based upon written notification furnished by TOYOTA, we have knowledge that this vehicle is covered by an Environmental Protection Agency (EPA) Certificate of Conformity.
2. We have made a visual inspection limited to those emission control devices or portions thereof which are visible without removal or adjustment of any components or systems of the vehicle, whether emission-related or otherwise. Based upon such visual inspection, there are no apparent deficiencies in the installation of emission control devices by TOYOTA. ("Emission control device" is limited for purposes of this certificate to all devices installed on a vehicle for the sole or primary purpose of controlling vehicle emissions and which were not in general use prior to 1968.)

3. We have performed all emission control system preparations required by TOYOTA prior to the sale of the vehicle, as set forth in the current predelivery service manual provided by TOYOTA.
4. Except as may be provided in Paragraph 5 below, if this vehicle fails an EPA-approved emission test prior to the expiration of three months or 4,000 miles (whichever comes first) from the date or mileage at the time of delivery to the ultimate purchaser, and the vehicle has been maintained and used in accordance with the written instructions for proper maintenance and use, then TOYOTA shall remedy the non-conformity free of charge to the vehicle owner under the terms of TOYOTA's emission performance warranty.
5. Check if the vehicle is a company car or demonstrator and complete the following:

The vehicle with which this statement was delivered was placed in service as a demonstrator or company car prior to delivery. TOYOTA's emission performance warranty period commenced on the date the vehicle was first placed in service, namely on \_\_\_\_\_

**Note:** The dealer makes no representation or warranty that the emission control system or any part thereof is without defect nor that the system will properly perform. TOYOTA's emission performance warranty referred to above furnished with the vehicle is solely that of the manufacturer.

This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

---

(Dealership Name)

# OWNER INFORMATION CHANGE

EVV

## NAME/ADDRESS INFORMATION FORM

Check One:

Same Owner, Name and/or Address Changed

Same Owner, Additional Driver

New Owner

No Longer Have Vehicle—Sold or Traded to Individual Listed Below

Vehicle Identification Number (VIN)

Effective Date of This Information

Mo.

Day

Year

Mr.

Mrs.

Ms.

Miss

Dr.

Individual OR

First Name

M.I.

Last Name

Company:

Company Name

Address/P.O. Box

Apt./Suite Number

City

State

ZIP Code

Home Telephone Number

Ext.

Work Telephone Number

Ext.

Social Security Number/  
Customer Reference

Do not include on future mailings

**OWNER INFORMATION CHANGE**

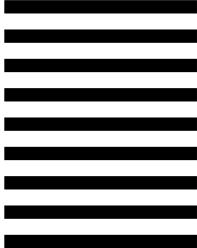


NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL      PERMIT NO. 449      TORRANCE, CA 90509

POSTAGE WILL BE PAID BY ADDRESSEE

**DIRECT RESPONSE DEPARTMENT A207  
TOYOTA MOTOR SALES USA INC  
PO BOX 2991  
TORRANCE CA 90509-9941**



**FPO**



# OWNER INFORMATION CHANGE

EVV

## NAME/ADDRESS INFORMATION FORM

Check One:

Same Owner, Name and/or Address Changed

Same Owner, Additional Driver

New Owner

No Longer Have Vehicle—Sold or Traded to Individual Listed Below

Vehicle Identification Number (VIN)

Effective Date of This Information

Mo. Day Year

Mr.  Mrs.  Ms.  Miss  Dr.

Individual OR

First Name M.I. Last Name

Company:

Company Name

Address/P.O. Box

Apt./Suite Number

City State ZIP Code

Home Telephone Number Ext.

Work Telephone Number Ext.

Social Security Number/ Customer Reference

Do not include on future mailings

**OWNER INFORMATION CHANGE**

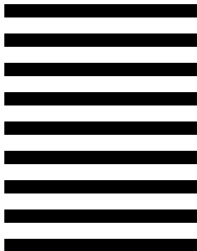


NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL      PERMIT NO. 449      TORRANCE, CA 90509

POSTAGE WILL BE PAID BY ADDRESSEE

**DIRECT RESPONSE DEPARTMENT A207  
TOYOTA MOTOR SALES USA INC  
PO BOX 2991  
TORRANCE CA 90509-9941**



**FPO**

## Introduction

The scheduled maintenance information included in this supplement is provided as a guide to assist you in getting the greatest ownership value from your Toyota, while helping to maximize its performance, safety, and reliability. In addition to scheduled maintenance, your Toyota also requires ongoing general maintenance which includes checking fluid levels and simple visual inspections for potential signs of trouble. These items are explained separately in the “General Maintenance” section of your *Owner’s Manual*.

How much scheduled maintenance **your** Toyota requires depends on how you drive, as well as the environmental conditions in which you drive. The demands on vehicles can vary significantly depending on the driver, driving conditions, and geographic location. The following pages will assist you in determining the proper amount of maintenance for your Toyota so that you won’t have to pay for more maintenance than your Toyota needs. **Note:** Failure to properly maintain your vehicle can result in your warranty being voided either in whole or in part; please refer to the “New Vehicle Limited Warranty – Owner’s Responsibilities” section of this supplement for details.

The Scheduled Maintenance Log beginning on page 34 of this supplement allows you to easily identify the maintenance requirements at each mileage (or month) interval, while also providing you with a convenient place to document your vehicle’s maintenance history. Properly maintaining your Toyota and documenting its maintenance history can also help increase its resale value.

## How to Follow the Scheduled Maintenance Log

### Oil Change Intervals

The Scheduled Maintenance Log has been designed to provide you with the flexibility to follow either 5,000-mile or 7,500-mile oil change intervals depending on your circumstances.

- Use **5,000-mile** oil change intervals to help ensure proper engine lubrication under most driving conditions or if you **primarily** operate your Toyota under the “Special Operating Conditions” described on page 30.

- Use **7,500-mile** oil change intervals if you **primarily** operate your Toyota under light, non-commercial duty for distances greater than five miles in temperate climates (above freezing and below 90° F).

If you choose **5,000-mile** oil change intervals, simply follow the instructions printed in the non-shaded boxes as shown in this example:

5,000 MILES

If you choose **7,500-mile** oil change intervals, simply follow the instructions printed in the shaded boxes as shown in this example:

7,500 MILES

The **5,000-** and **7,500-mile** intervals coincide at 15,000-mile increments; therefore, both the shaded and non-shaded boxes are shown as in this example:

15,000 MILES

## SCHEDULED MAINTENANCE

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### *Additional Maintenance Items for “Special Operating Conditions”*

To assist you in getting the greatest ownership value from your Toyota, the Scheduled Maintenance Log separates the basic maintenance item requirements for most vehicles from the additional maintenance item requirements for vehicles that operate under more demanding “Special Operating Conditions.”

For the majority of owners who operate their Toyotas for personal use under normal conditions, the basic maintenance items listed in the upper section of the maintenance box should provide all the maintenance your Toyota needs. If you operate your Toyota **primarily** in any of the more demanding “Special Operating Conditions” listed in the next column, you should have the additional maintenance items indicated in the maintenance box performed on your Toyota. If you only **occasionally** operate your vehicle under these conditions, it is **not** necessary to perform the additional maintenance items.

**Note:** If you meet the requirements for 7,500-mile oil change intervals as indicated in the previous section, your Toyota should **not** require the additional maintenance items.

### Special Operating Conditions:

1. Towing a trailer or using a camper or car-top carrier.
2. Repeated short trips of less than five miles in temperatures below freezing.
3. Extensive idling or low-speed driving for long distances as in heavy commercial use such as delivery, taxi, or patrol car.
4. Operating on rough, muddy, or salt-covered roads.
5. Operating on unpaved or dusty roads.

**Note:** Whenever you drive off-road through deep sand, mud, or water, check the following items daily and perform maintenance or repair as required: (4Runner, RAV4, Tacoma [4WD], T100 [4WD])

- Brake pads and discs
- Brake linings and drums
- Brake lines and hoses
- Transmission, transfer, and differential oil/fluid
- Wheel bearings
- Steering linkage and boots
- Air cleaner filter
- Grease the propeller shafts daily when you drive off-road through sand, mud, or water (4WD, except RAV4).

## Explanation of Scheduled Maintenance Items

The following explanations are provided to give you a greater awareness and understanding of the individual maintenance items that should be performed on your Toyota to help ensure long life and top operating condition. The Scheduled Maintenance Log in the next section of this supplement identifies which of these maintenance items should be performed at each mileage/ month interval.

### ***Engine Components and Emission Control Systems***

#### **Timing Belt (not applicable to T100/Tacoma/4Runner with 4 Cyl.)**

If the vehicle is operated under extensive idling or low-speed driving for long distances as in heavy commercial use such as delivery, taxi, or patrol car, replace the timing belt every 90,000 miles. A qualified technician should perform this operation.

#### **Valve Clearance**

Inspect for excessive tappet noise and/or engine vibration and adjust if necessary. A qualified technician should perform this operation.

#### **Drive Belts**

Inspect the drive belts for cracks, excessive wear, or oiliness. Replace the belts if damaged, and check the belt tension and adjust it if necessary. After inspection at 60,000 miles or 48 months, inspect every 15,000 miles or 12 months.

#### **Engine Oil and Oil Filter**

Change the engine oil and oil filter when scheduled. Use API SH, Energy-Conserving II multigrade engine oil, or ILSAC multigrade engine oil. For recommended viscosity, please refer to your *Owner's Manual*.

#### **Engine Coolant**

Drain and flush the cooling system when scheduled. Refill only with an ethylene-glycol type coolant. A qualified technician should perform this operation.

#### **Exhaust Pipes and Mountings**

Visually inspect the exhaust pipes, muffler, and hangers for cracks, deterioration, or damage. Start the engine and listen carefully for any exhaust gas leakage. Tighten connections or replace parts as necessary.

#### **Engine Air Filter**

Replace the engine air cleaner filter when scheduled.

#### **Fuel Lines and Connections, Fuel Tank Vapor Vent System Hoses, and Fuel Tank Band**

Visually inspect the lines, connections, hoses, and tank band for corrosion, damage, cracks, and loose or leaking connections. Tighten connections or replace parts as necessary.

#### **Fuel Tank Cap Gasket**

Visually inspect the fuel tank cap gasket for cracks, deterioration, or damage and replace if necessary.

## SCHEDULED MAINTENANCE

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### **Spark Plugs**

Install new plugs of the same type as originally equipped. A qualified technician should perform this operation.

### **Charcoal Canister**

Inspect for internal damage or clogging every 60,000 miles or 72 months. Clean with compressed air or replace if necessary. A qualified technician should perform this operation.

### ***Chassis and Body***

#### **Tire Rotation**

To equalize tire wear and help extend tire life, Toyota recommends that you rotate your tires every 5,000 to 7,500 miles. However, the most appropriate timing for tire rotation may vary according to your driving habits and road surface conditions.

#### **Brake Linings (shoes and pads), Drums, and Discs**

Check the brake linings (shoes) and drums for scoring, burning, leaking fluid, broken parts, and excessive wear. Check the pads for excessive wear and discs for runout and wear, and leaking fluid. A qualified technician should perform this operation.

### **Brake Lines and Hoses**

Visually check for proper installation. Check for chafing, cracks, deterioration, and any evidence of leaking. Replace any deteriorated or damaged parts immediately. A qualified technician should perform these operations.

### **Steering Linkage**

With the vehicle stopped, check for excessive freeplay in the steering wheel. Check the linkage for bending or damage. Check the dust boots (if so equipped) for deterioration, cracks, or damage. Check the linkage for bending or damage. Replace any damaged parts.

### **SRS Air Bags**

After initial inspection at 120 months from the manufacture date on the certification label, inspect every 24 months. A qualified technician should perform this operation.

### **Steering Gear Box**

Inspect the steering gear box and rack and pinion assemblies (if so equipped) for signs of leakage. If you discover any leakage, have it repaired immediately by a qualified technician.

### **Ball Joints and Dust Covers**

Check the suspension and steering linkage ball joints for looseness or damage. Check all dust covers for deterioration or damage. A qualified technician should perform this operation.

### **Drive Shaft Boots**

Check the drive shaft(s) boots and clamps for cracks, deterioration, or damage. Replace any damaged parts and, if necessary, repack the grease. For 4Runner, RAV4, Tacoma, and T100 (4WD), also re-torque the flange bolts. A qualified technician should perform these operations.

### **Manual Transmission and Transfer Oil**

Inspect each component for signs of leakage when scheduled. If you discover any leakage, have it repaired by a qualified technician immediately. If the vehicle is operated under the “Special Operating Conditions” defined on page 30 of this supplement, change the oil when scheduled.

### **Automatic Transmission, Transfer, and Differential Oil**

**For RAV4**, inspect each component for signs of leakage when scheduled. If you discover any leakage, have it repaired by a qualified technician immediately.

**For vehicles except RAV4**, inspect each component for correct fluid or oil level, and replenish if necessary.

**For all models**, if the vehicle is operated under the “Special Operating Conditions” defined on page 30 of this supplement, change the oil when scheduled.

### **Limited-Slip Differential Oil**

Inspect every 15,000 miles or 12 months. Replace every 60,000 miles or 48 months. A qualified technician should perform this operation.

### **Wheel Bearing and Drive Shaft Bushing Grease**

Repack the wheel bearings with wheel bearing grease and front drive shaft bushings with molybdenum-disulfide lithium-base chassis grease.

### **Steering Knuckle Grease**

Repack the steering knuckles with molybdenum-disulfide lithium-base chassis grease. After submerged, be sure to apply grease within 24 hours regardless of the maintenance intervals.

**For Tacoma, 4Runner, and T100**, lubricate the propeller shaft(s) spiders and slide yokes with lithium-base chassis grease and the double cardan joint with molybdenum-disulfide lithium base chassis grease, and re-torque the flange bolts. Be sure to lubricate within 24 hours after submerged regardless of the maintenance intervals.

### **Bolts and Nuts on Chassis and Body**

If the vehicle is operated under the “Special Operating Conditions” defined on page 30 of this supplement, re-tighten the seat mounting bolts and front and rear suspension member retaining bolts to specified torque.

# MAINTENANCE LOG

**5,000 Miles or 4 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Additional Maintenance Items for Special Operating Conditions:**  
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)  
 Inspect the following:

___ Air filter	___ Drive shaft boots (re-torque flange bolts)
___ Brake: linings, discs/drums	(RAV4 and all 4WD)
___ Steering linkages	___ Body/chassis nuts and bolts
___ Ball joints and dust covers	

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

**10,000 Miles or 8 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Additional Maintenance Items for Special Operating Conditions:**  
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)  
 Inspect the following:

___ Air filter	___ Drive shaft boots (re-torque flange bolts)
___ Brake: linings, discs/drums	(RAV4 and all 4WD)
___ Steering linkages	___ Body/chassis nuts and bolts
___ Ball joints and dust covers	

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

**7,500 Miles or 6 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

\*Use the white background boxes to follow 5,000-mile oil change intervals or the shaded background boxes to follow 7,500-mile oil change intervals. Please refer to page 29 of this supplement for further information and to determine which interval is right for your driving circumstances.

**5,000-Mile Oil Change Intervals**

**7,500-Mile Oil Change Intervals**





<b>15,000 Miles or 12 Months*</b>		
<b>15,000 Miles or 12 Months*</b>		
<input type="checkbox"/> Replace engine oil and oil filter <input type="checkbox"/> Rotate tires <input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4) <input type="checkbox"/> Inspect the following: <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;">         ___ Exhaust pipes and mountings          ___ Brake: linings, discs/drums, lines, hoses          ___ Steering linkages          ___ Steering gear box for leakage          ___ Ball joints and dust covers       </td> <td style="width: 50%; vertical-align: top;">         ___ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD)          ___ Limited-slip differential oil (RAV4)          ___ Automatic transmission and differential oil       </td> </tr> </table>	___ Exhaust pipes and mountings ___ Brake: linings, discs/drums, lines, hoses ___ Steering linkages ___ Steering gear box for leakage ___ Ball joints and dust covers	___ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD) ___ Limited-slip differential oil (RAV4) ___ Automatic transmission and differential oil
___ Exhaust pipes and mountings ___ Brake: linings, discs/drums, lines, hoses ___ Steering linkages ___ Steering gear box for leakage ___ Ball joints and dust covers	___ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD) ___ Limited-slip differential oil (RAV4) ___ Automatic transmission and differential oil	
<p><b><i>Additional Maintenance Items for Special Operating Conditions:</i></b>          Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.</p> <input type="checkbox"/> Inspect air filter <input type="checkbox"/> Replace automatic transmission and differential oil <input type="checkbox"/> Inspect body/chassis nuts and bolts		
<table style="width: 100%; border: none;"> <tr> <td style="width: 70%; border: 1px solid black; padding: 5px; vertical-align: top;"> <p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p> </td> <td style="padding-left: 20px;">           Date: _____             Mileage: _____         </td> </tr> </table>	<p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p>	Date: _____  Mileage: _____
<p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p>	Date: _____  Mileage: _____	

# MAINTENANCE LOG

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20,000 Miles or 16 Months*	
<input type="checkbox"/> Replace engine oil and oil filter	
<input type="checkbox"/> Rotate tires	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)	
<input type="checkbox"/> Inspect the following:	
<input type="checkbox"/> Air filter	<input type="checkbox"/> Drive shaft boots (re-torque flange bolts)
<input type="checkbox"/> Brake: linings, discs/drums	<input type="checkbox"/> (RAV4 and all 4WD)
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<input type="checkbox"/> Ball joints and dust covers	
<b>Dealer Service Verification</b>	Date: _____
	Mileage: _____



25,000 Miles or 20 Months*	
<input type="checkbox"/> Replace engine oil and oil filter	
<input type="checkbox"/> Rotate tires	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)	
<input type="checkbox"/> Inspect the following:	
<input type="checkbox"/> Air filter	<input type="checkbox"/> Drive shaft boots (re-torque flange bolts)
<input type="checkbox"/> Brake: linings, discs/drums	<input type="checkbox"/> (RAV4 and all 4WD)
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<input type="checkbox"/> Ball joints and dust covers	
<b>Dealer Service Verification</b>	Date: _____
	Mileage: _____

22,500 Miles or 18 Months*	
<input type="checkbox"/> Replace engine oil and oil filter	
<input type="checkbox"/> Rotate tires	
<b>Dealer Service Verification</b>	Date: _____
	Mileage: _____

\*Use the white background boxes to follow 5,000-mile oil change intervals or the shaded background boxes to follow 7,500-mile oil change intervals. Please refer to page 29 of this supplement for further information and to determine which interval is right for your driving circumstances.

5,000-Mile Oil Change Intervals

7,500-Mile Oil Change Intervals



<b>30,000 Miles or 24 Months*</b>	
<b>30,000 Miles or 24 Months*</b>	
<input type="checkbox"/> Replace engine oil and oil filter <input type="checkbox"/> Rotate tires <input type="checkbox"/> Replace engine air filter <input type="checkbox"/> Replace non-platinum spark plugs (except RAV4) <sup>1</sup> <input type="checkbox"/> Replace engine coolant  <input type="checkbox"/> Inspect the following: ___ Drive belts (non-ribbed) ___ Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band ___ Fuel tank cap gasket ___ Exhaust pipes and mountings ___ Brake: linings, discs/drums, lines, hoses	<input type="checkbox"/> Repack front wheel bearings (except RAV4, 4Runner, and 4WD Tacoma with ADD) <input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4) <input type="checkbox"/> Lubricate drive shaft bushing (4WD T100 and 4WD Tacoma without ADD)  ___ Steering linkages ___ Steering gear box for leakage ___ Ball joints and dust covers ___ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD) ___ Transmission, transfer, and differential oil ___ Limited-slip differential oil (RAV4)
<p><b><i>Additional Maintenance Items for Special Operating Conditions:</i></b>          Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.</p> <input type="checkbox"/> Replace transmission, transfer, and differential oil <input type="checkbox"/> Inspect body/chassis nuts and bolts	
<div style="border: 1px solid black; padding: 5px; display: inline-block; width: 200px;"> <p style="text-align: center; margin: 0;"><b><i>Dealer Service Verification</i></b></p> </div> <div style="margin-left: 20px;"> <p>Date: _____</p> <p>Mileage: _____</p> </div>	

<sup>1</sup> Maintenance service is required under the terms of the Emission Control Warranty.

# MAINTENANCE LOG

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## 35,000 Miles or 28 Months\*

- Replace engine oil and oil filter
- Rotate tires

### ***Additional Maintenance Items for Special Operating Conditions:***

Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

- Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)
- Inspect the following:
  - Air filter
  - Brake: linings, discs/drums
  - Steering linkages
  - Ball joints and dust covers
  - Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD)
  - Body/chassis nuts and bolts

### ***Dealer Service Verification***

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 40,000 Miles or 32 Months\*

- Replace engine oil and oil filter
- Rotate tires

### ***Additional Maintenance Items for Special Operating Conditions:***

Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

- Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)
- Inspect the following:
  - Air filter
  - Brake: linings, discs/drums
  - Steering linkages
  - Ball joints and dust covers
  - Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD)
  - Body/chassis nuts and bolts

### ***Dealer Service Verification***

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 37,500 Miles or 30 Months\*

- Replace engine oil and oil filter
- Rotate tires

### ***Dealer Service Verification***

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

\*Use the white background boxes to follow 5,000-mile oil change intervals or the shaded background boxes to follow 7,500-mile oil change intervals. Please refer to page 29 of this supplement for further information and to determine which interval is right for your driving circumstances.

5,000-Mile Oil Change Intervals

7,500-Mile Oil Change Intervals



45,000 Miles or 36 Months\*

45,000 Miles or 36 Months\*

- Replace engine oil and oil filter
- Rotate tires
- Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)
- Inspect the following:
  - Exhaust pipes and mountings       Drive shaft boots (re-torque flange bolts)
  - Brake: linings, discs/drums, lines, hoses      (RAV4 and all 4WD)
  - Steering linkages       Automatic transmission and differential oil
  - Steering gear box for leakage       Limited-slip differential oil (RAV4)
  - Ball joints and dust covers

**Additional Maintenance Items for Special Operating Conditions:**

Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

- Inspect air filter
- Replace automatic transmission and differential oil
- Inspect body/chassis nuts and bolts

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

# MAINTENANCE LOG

**50,000 Miles or 40 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Additional Maintenance Items for Special Operating Conditions:**  
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)  
 Inspect the following:

<input type="checkbox"/> Air filter	<input type="checkbox"/> Drive shaft boots (re-torque flange bolts)
<input type="checkbox"/> Brake: linings, discs/drums	(RAV4 and all 4WD)
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<input type="checkbox"/> Ball joints and dust covers	

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

**55,000 Miles or 44 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Additional Maintenance Items for Special Operating Conditions:**  
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)  
 Inspect the following:

<input type="checkbox"/> Air filter	<input type="checkbox"/> Drive shaft boots (re-torque flange bolts)
<input type="checkbox"/> Brake: linings, discs/drums	(RAV4 and all 4WD)
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<input type="checkbox"/> Ball joints and dust covers	

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

**52,500 Miles or 42 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

\*Use the white background boxes to follow 5,000-mile oil change intervals or the shaded background boxes to follow 7,500-mile oil change intervals. Please refer to page 29 of this supplement for further information and to determine which interval is right for your driving circumstances.

**5,000-Mile Oil Change Intervals**

**7,500-Mile Oil Change Intervals**



<b>60,000 Miles or 48 Months*</b>	
<b>60,000 Miles or 48 Months*</b>	
<input type="checkbox"/> Replace engine oil and oil filter <input type="checkbox"/> Rotate tires <input type="checkbox"/> Replace engine air filter <input type="checkbox"/> Replace spark plugs <sup>1</sup> <input type="checkbox"/> Replace engine coolant <input type="checkbox"/> Repack front wheel bearings (except RAV4, 4Runner, and 4WD Tacoma with ADD) <input type="checkbox"/> Inspect the following: ___ Valves (audible inspection), adjust if necessary ___ Drive belts ___ Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band ___ Fuel tank cap gasket ___ Charcoal canister (72 months) <sup>2</sup>	<input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4) <input type="checkbox"/> Lubricate drive shaft bushing (4WD T100 and 4WD Tacoma without ADD) <input type="checkbox"/> Replace limited-slip differential oil (RAV4)  ___ Exhaust pipes and mountings ___ Brake: linings, discs/drums, lines, hoses ___ Steering linkages ___ Steering gear box for leakage ___ Ball joints and dust covers ___ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD) ___ Transmission, transfer, and differential oil
<p><b><i>Additional Maintenance Items for Special Operating Conditions:</i></b>          Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.</p> <input type="checkbox"/> Replace transmission, transfer, and differential oil <input type="checkbox"/> Inspect body/chassis nuts and bolts	
<div style="border: 1px solid black; padding: 10px; width: fit-content;"> <p><b><i>Dealer Service Verification</i></b></p> </div>	Date: _____  Mileage: _____

<sup>1</sup> Maintenance service is required under the terms of the Emission Control Warranty.  
<sup>2</sup> Non-maintenance item except for CA, MA, NY.

# MAINTENANCE LOG

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## 65,000 Miles or 52 Months\*

- Replace engine oil and oil filter
- Rotate tires

### ***Additional Maintenance Items for Special Operating Conditions:***

Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

- Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)
- Inspect the following:
  - Air filter
  - Brake: linings, discs/drums
  - Steering linkages
  - Ball joints and dust covers
  - Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD)
  - Body/chassis nuts and bolts

### ***Dealer Service Verification***

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 70,000 Miles or 56 Months\*

- Replace engine oil and oil filter
- Rotate tires

### ***Additional Maintenance Items for Special Operating Conditions:***

Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

- Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)
- Inspect the following:
  - Air filter
  - Brake: linings, discs/drums
  - Steering linkages
  - Ball joints and dust covers
  - Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD)
  - Body/chassis nuts and bolts

### ***Dealer Service Verification***

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 67,500 Miles or 54 Months\*

- Replace engine oil and oil filter
- Rotate tires

### ***Dealer Service Verification***

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

\*Use the white background boxes to follow 5,000-mile oil change intervals or the shaded background boxes to follow 7,500-mile oil change intervals. Please refer to page 29 of this supplement for further information and to determine which interval is right for your driving circumstances.

5,000-Mile Oil Change Intervals

7,500-Mile Oil Change Intervals





# MAINTENANCE LOG

**80,000 Miles or 64 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Additional Maintenance Items for Special Operating Conditions:**  
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)  
 Inspect the following:

<input type="checkbox"/> Air filter	<input type="checkbox"/> Drive shaft boots (re-torque flange bolts)
<input type="checkbox"/> Brake: linings, discs/drums	(RAV4 and all 4WD)
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<input type="checkbox"/> Ball joints and dust covers	

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_



**85,000 Miles or 68 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Additional Maintenance Items for Special Operating Conditions:**  
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)  
 Inspect the following:

<input type="checkbox"/> Air filter	<input type="checkbox"/> Drive shaft boots (re-torque flange bolts)
<input type="checkbox"/> Brake: linings, discs/drums	(RAV4 and all 4WD)
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<input type="checkbox"/> Ball joints and dust covers	

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

**82,500 Miles or 66 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

\*Use the white background boxes to follow 5,000-mile oil change intervals or the shaded background boxes to follow 7,500-mile oil change intervals. Please refer to page 29 of this supplement for further information and to determine which interval is right for your driving circumstances.

**5,000-Mile Oil Change Intervals**

**7,500-Mile Oil Change Intervals**



<b>90,000 Miles or 72 Months*</b>	
<b>90,000 Miles or 72 Months*</b>	
<input type="checkbox"/> Replace engine oil and oil filter <input type="checkbox"/> Rotate tires <input type="checkbox"/> Replace engine air filter <input type="checkbox"/> Replace non-platinum spark plugs (except RAV4) <sup>1</sup> <input type="checkbox"/> Replace engine coolant <input type="checkbox"/> Repack front wheel bearings (except RAV4, 4Runner, and 4WD Tacoma with ADD) <input type="checkbox"/> Inspect the following: ___ Drive belts ___ Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band ___ Fuel tank cap gasket ___ Exhaust pipes and mountings ___ Brake: linings, discs/drums, lines, hoses	<input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4) <input type="checkbox"/> Lubricate drive shaft bushing (4WD T100 and 4WD Tacoma without ADD) <input type="checkbox"/> Replace limited-slip differential oil (RAV4)  ___ Steering linkages ___ Steering gear box for leakage ___ Ball joints and dust covers ___ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD) ___ Transmission, transfer, and differential oil
<p><b><i>Additional Maintenance Items for Special Operating Conditions:</i></b>          Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.</p> <input type="checkbox"/> Replace timing belt (except T100/Tacoma/4Runner with 4 Cyl.) <sup>2</sup> <input type="checkbox"/> Replace transmission, transfer, and differential oil <input type="checkbox"/> Inspect body/chassis nuts and bolts	
<div style="border: 1px solid black; padding: 5px; min-height: 40px; width: 100%;"> <p style="text-align: center; margin: 0;"><b><i>Dealer Service Verification</i></b></p> </div>	<p>Date: _____</p> <p>Mileage: _____</p>

<sup>1</sup> Maintenance service is required under the terms of the Emission Control Warranty.

<sup>2</sup> Timing belt replacement only required for Special Operating Condition 3 as indicated on page 30 of this supplement.

# MAINTENANCE LOG

**95,000 Miles or 76 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Additional Maintenance Items for Special Operating Conditions:**  
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)  
 Inspect the following:

— Air filter	— Drive shaft boots (re-torque flange bolts)
— Brake: linings, discs/drums	(RAV4 and all 4WD)
— Steering linkages	— Body/chassis nuts and bolts
— Ball joints and dust covers	

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_



**100,000 Miles or 80 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Additional Maintenance Items for Special Operating Conditions:**  
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)  
 Inspect the following:

— Air filter	— Drive shaft boots (re-torque flange bolts)
— Brake: linings, discs/drums	(RAV4 and all 4WD)
— Steering linkages	— Body/chassis nuts and bolts
— Ball joints and dust covers	

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

**97,500 Miles or 78 Months\***

Replace engine oil and oil filter  
 Rotate tires

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

\*Use the white background boxes to follow 5,000-mile oil change intervals or the shaded background boxes to follow 7,500-mile oil change intervals. Please refer to page 29 of this supplement for further information and to determine which interval is right for your driving circumstances.

**5,000-Mile Oil Change Intervals**

**7,500-Mile Oil Change Intervals**



<b>105,000 Miles or 84 Months*</b>												
<b>105,000 Miles or 84 Months*</b>												
<input type="checkbox"/> Replace engine oil and oil filter <input type="checkbox"/> Rotate tires <input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4) <input type="checkbox"/> Inspect the following: <table style="width: 100%; margin-left: 20px;"> <tr> <td style="width: 50%;">__ Drive belts</td> <td style="width: 50%;">__ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD)</td> </tr> <tr> <td>__ Exhaust pipes and mountings</td> <td>__ Limited-slip differential oil (RAV4)</td> </tr> <tr> <td>__ Brake: linings, discs/drums, lines, hoses</td> <td>__ Automatic transmission and differential oil</td> </tr> <tr> <td>__ Steering linkages</td> <td></td> </tr> <tr> <td>__ Steering gear box for leakage</td> <td></td> </tr> <tr> <td>__ Ball joints and dust covers</td> <td></td> </tr> </table>	__ Drive belts	__ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD)	__ Exhaust pipes and mountings	__ Limited-slip differential oil (RAV4)	__ Brake: linings, discs/drums, lines, hoses	__ Automatic transmission and differential oil	__ Steering linkages		__ Steering gear box for leakage		__ Ball joints and dust covers	
__ Drive belts	__ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD)											
__ Exhaust pipes and mountings	__ Limited-slip differential oil (RAV4)											
__ Brake: linings, discs/drums, lines, hoses	__ Automatic transmission and differential oil											
__ Steering linkages												
__ Steering gear box for leakage												
__ Ball joints and dust covers												
<p><b><i>Additional Maintenance Items for Special Operating Conditions:</i></b></p> <p>Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.</p> <input type="checkbox"/> Inspect engine air filter <input type="checkbox"/> Replace automatic transmission and differential oil <input type="checkbox"/> Inspect body/chassis nuts and bolts												
<table style="width: 100%;"> <tr> <td style="width: 60%; border: 1px solid black; padding: 5px; vertical-align: top;"> <p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p> </td> <td style="width: 40%; padding-left: 20px;"> <p>Date: _____</p> <p>Mileage: _____</p> </td> </tr> </table>	<p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p>	<p>Date: _____</p> <p>Mileage: _____</p>										
<p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p>	<p>Date: _____</p> <p>Mileage: _____</p>											

# MAINTENANCE LOG

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110,000 Miles or 88 Months*	
<input type="checkbox"/> Replace engine oil and oil filter	
<input type="checkbox"/> Rotate tires	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)	
<input type="checkbox"/> Inspect the following:	
<input type="checkbox"/> Air filter	<input type="checkbox"/> Drive shaft boots (re-torque flange bolts)
<input type="checkbox"/> Brake: linings, discs/drums	<input type="checkbox"/> (RAV4 and all 4WD)
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<input type="checkbox"/> Ball joints and dust covers	
<b>Dealer Service Verification</b>	
	Date: _____
	Mileage: _____



115,000 Miles or 92 Months*	
<input type="checkbox"/> Replace engine oil and oil filter	
<input type="checkbox"/> Rotate tires	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4)	
<input type="checkbox"/> Inspect the following:	
<input type="checkbox"/> Air filter	<input type="checkbox"/> Drive shaft boots (re-torque flange bolts)
<input type="checkbox"/> Brake: linings, discs/drums	<input type="checkbox"/> (RAV4 and all 4WD)
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<input type="checkbox"/> Ball joints and dust covers	
<b>Dealer Service Verification</b>	
	Date: _____
	Mileage: _____

112,500 Miles or 90 Months*	
<input type="checkbox"/> Replace engine oil and oil filter	
<input type="checkbox"/> Rotate tires	
<b>Dealer Service Verification</b>	
	Date: _____
	Mileage: _____

\*Use the white background boxes to follow 5,000-mile oil change intervals or the shaded background boxes to follow 7,500-mile oil change intervals. Please refer to page 29 of this supplement for further information and to determine which interval is right for your driving circumstances.

5,000-Mile Oil Change Intervals

7,500-Mile Oil Change Intervals

**120,000 Miles or 96 Months\***

**120,000 Miles or 96 Months\***

<input type="checkbox"/> Replace engine oil and oil filter <input type="checkbox"/> Rotate tires <input type="checkbox"/> Replace engine air filter <input type="checkbox"/> Replace spark plugs <sup>1</sup> <input type="checkbox"/> Replace engine coolant <input type="checkbox"/> Repack front wheel bearings (except RAV4, 4Runner, and 4WD Tacoma with ADD) <input type="checkbox"/> Inspect the following: ___ Valves (audible inspection, adjust if necessary) ___ Drive belts ___ Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band ___ Fuel tank cap gasket ___ Charcoal canister (144 months) <sup>2</sup>	<input type="checkbox"/> Lubricate propeller shaft (re-torque bolts) (4WD, except RAV4) <input type="checkbox"/> Lubricate drive shaft bushing (4WD T100 and 4WD Tacoma without ADD) <input type="checkbox"/> Replace limited-slip differential oil (RAV4)  ___ Exhaust pipes and mountings ___ Brake: linings, discs/drums, lines, hoses ___ Steering linkages ___ Steering gear box for leakage ___ Ball joints and dust covers ___ Drive shaft boots (re-torque flange bolts) (RAV4 and all 4WD) ___ Transmission, transfer, and differential oil
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**Additional Maintenance Items for Special Operating Conditions:**  
 Please refer to page 30 of this supplement to determine if your Toyota requires the additional maintenance items.

Replace transmission, transfer, and differential oil  
 Inspect body/chassis nuts and bolts

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

**120 Months**

**120 Months**

Inspect SRS Air Bag

**Dealer Service Verification**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

<sup>1</sup> Maintenance service is required under the terms of the Emission Control Warranty.  
<sup>2</sup> Non-maintenance item except for CA, MA, NY.

### ***Official Toyota Service Manuals***

You may prefer to do some of your own service work on your Toyota. Or, you may want to be more knowledgeable when you talk about your Toyota with the service writer or service manager at the dealership. In either case, we have the service manuals with the information you need.

A complete line of Service Manuals is available for your Toyota, including the Repair Manual, Electrical Systems Manual, Automatic Transmission/Transaxle Repair Manual, and a replacement *Owner's Manual*, if needed.

For owners who wish to perform their own maintenance and light repair, a new Do-It-Yourself Repair Manual is available for Tacoma models.

### ***Vehicle Repair Manual***

These are the same service and repair manuals used by professional technicians in Toyota dealerships throughout the U.S. They are fully illustrated and cover each of your vehicle's systems in considerable detail.

- Tune-up instructions and specifications.
- Repair procedures for all vehicle mechanical systems, e.g., brakes, engine, transmission, and chassis.

### ***Repair Manual Supplements***

- Electrical Systems Manual provides detailed electrical wiring diagrams for each electrical system in your vehicle.
- Automatic Transmission/Transaxle Repair Manual covers procedures for overhaul of the automatic transmission/transaxle of your vehicle.

### ***Do-It-Yourself Repair Manual***

- Maintenance instructions.
- Light repair procedures for commonly performed owner repairs.

### ***Ordering Procedures***

If you wish to order one or more of the manuals, simply fill out both sides of the order form, cut it out, and mail it to us, or you can phone direct. If you are in any way dissatisfied with your order, return it within 10 days for a full refund.

If you wish to place a CREDIT CARD ORDER by telephone, please have your credit card available when calling.

Only credit card orders can be accepted by phone.

**Toyota Service Publications**  
**1-800-622-2033**





# SERVICE MANUALS

52

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Model Year

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Vehicle I.D. Number (see inside driver's door post)

† Call our "800" number for prices: 1-800-622-2033

\* SALES TAX IS REQUIRED EXCEPT IN THE FOLLOWING STATES:

DELAWARE	NEW HAMPSHIRE
MONTANA	OREGON

**NOTE:** Manuals shipped to Alaska, Puerto Rico, Virgin Islands, and Hawaii shipped air only.

	Price†	Quantity	Total
<b>Repair Manuals</b> 4Runner, Land Cruiser, RAV4, T100, Tacoma	†		
<b>Electrical Systems Manual</b> (Available in all models listed above)	†		
<b>Automatic Transmission Manuals and Transaxle Service Manuals</b> (Available in all models listed above)	†		
<b>Owner's Manual</b> (Available in all models listed above)	†		
<b>Do-It-Yourself Repair Manual</b> (Tacoma models only)	†		

Shipping and Handling**			Subtotal	
(Choose one)	Delivery time	Cost	Sales Tax*	
Surface	2-3 weeks	6.00	<input type="checkbox"/> Surface <input type="checkbox"/> Air 1 <input type="checkbox"/> Air 2	\$
Air 1***	2 days	20.00		
Air 2***	3-4 days	12.00		
			Total Order	

\*\* Shipping and handling costs reflect single manual orders only. Please call for charges on multiple manual orders. Shipping and handling for a single *Owner's Manual* is \$3.00 for surface delivery.

\*\*\* Air 1 and Air 2: No deliveries to P.O. Boxes or APO.

Foreign deliveries shipped U.P.S. Air only. Applicable duty charges are to be paid by the customer.

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Model Model Year

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Body Style

---

Vehicle I.D. Number

---

In-Service Date

---

Mileage at Delivery

---

Key Number

---

Selling Dealer's Name

---

Dealer Code

---

---

Name

---

Address

---

City State ZIP

---

Telephone

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**SPEEDOMETER REPLACEMENT RECORD**

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Speedometer Replaced on  
(Date)

---

with Miles on the Odometer

---

Toyota Dealer Signature

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**NOTES:**

**NOTES:**

**NOTES:**

**NOTES:**



**WE REALLY CARE ABOUT YOU –  
PLEASE BUCKLE UP.**

Toyota has made a special effort to encourage use of seat belts.

Toyota belts are:

- Comfortable
- Easy to use
- Convenient

We encourage you to use your belts every time you drive.