



**Technical Service
BULLETIN**

December 7, 2001

Title:

**WINDSHIELD WIPER BLADE
MAINTENANCE AND CLEANING**

Models:

All Models & All Years Through Current

REVISÉD
BODY
B0030-01

TSB REVISION NOTICE:

**July 13, 2004: The Applicable Vehicles has been changed to all models and all years through current.
All previous versions of this TSB should be discarded.**

Introduction The following procedures are recommended to maintain windshield wiper blade performance.

- Applicable Vehicles**
- **All models and model years through current.**

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Maintenance, Cleaning and Use

Recommendations for Windshield Wiper Maintenance, Cleaning and Use:

1. Scheduled Maintenance
 - Check wiper rubber blades every 4 – 6 months or 7,500 miles for wear, cracking and contamination.
 - Clean glass and rubber wiper blades if blades are not clearing glass adequately. If this does not correct the problem, then replace the rubber elements.
2. Cleaning Procedure
 - Wiper Rubber: Bugs, dirt, sap and road grime on blades will cause streaking. Clean wiper rubber of road and environmental debris using cloth or paper towel soaked with windshield washer fluid or mild detergent.
 - **DO NOT USE** fuel, kerosene, or petroleum based products to clean rubber wiper blades.
 - Windshield: Bugs, road grime, sap and car wash wax treatments decrease wiper performance.
 - Rinse windshield with water and apply non-abrasive cleaner, such as Bon-Ami (www.faultless.com), with a sponge.

NOTE:

Make sure to use plenty of water with all powder based cleaners so the glass is not scratched.



**Maintenance,
Cleaning
and Use**
(Continued)

3. Contributors to Poor Performance/Decreased Rubber Blade Life (require rubber replacement)
 - Dusty areas cause the rubber edge to wear quickly.
 - Sand and salt used for road conditioning during winter causes the edge to wear quickly, so areas with significant snowfall require more frequent wiper replacement.
 - Heat and time cause the rubber to become excessively “permanent set,” so the rubber does not turn over, resulting in streaking and/or unwiped areas on the glass.
 - Rubber is easily cut or torn while using ice scrapers on the glass.
 - Rubber can be torn when pulling blades off a frozen windshield.
 - Using wipers instead of an ice scraper to remove frost and ice from the windshield during a car warm up can dull, nick, or tear the rubber.
 - Banging wiper on the glass to remove ice & snow can cause the blade to bend and rubber to come out of the blade providing the potential to scratch the glass.
 - Ice forms in wiper blade pin joints, which causes streaking and unwiped areas. To remove ice from pin joints, compress the blade and rubber with your hand to loosen the frozen joints. To prevent this condition, use winter blades with a rubber cover.