DI26S–04

# CUSTOMER PROBLEM ANALYSIS CHECK

**CRUISE CONTROL SYSTEM Check Sheet**

Inspector's name: _____

| | | | |
|---|---|---|---|
| **Customer's Name** | | **Registration No.** | |
| | | **Registration Year** | |
| | | **Frame No.** | |
| **Date of Vehicle Brought in** | / / | **Odometer Reading** | **km** **Mile** |

| | | |
|---|---|---|
| **Condition of Problem Occurrence** | **Date of Problem Occurrence** | / / |
| | **Frequency Problem Occurs?** | ☐ Continuous ☐ Intermittent ( Times a day) |
| | **Vehicle Speed when Problem Occurred** | **km** **Mile** |

| | | |
|---|---|---|
| **Symptoms** | ☐ Auto cancel occurs | ● Driving condition<br>☐ City driving ☐ Freeway ☐ Up hill ☐ Down hill<br>● After cancel occurred, did the driver activate cruise control again?<br>☐ Yes ☐ No |
| | ☐ Cancel does not occur | ☐ With brake ON<br>☐ Except D position shift<br>☐ When control SW turns to CANCEL position |
| | ☐ Cruise control malfunction | ☐ Slip to acceleration side<br>☐ Slip to deceleration side<br>☐ Hunting occurs<br>☐ O/D cut off does not occur<br>☐ O/D does not return |
| | ☐ Switch malfunction | ☐ SET ☐ ACCEL ☐ COAST ☐ RESUME ☐ CANCEL |
| | ☐ | ☐ Remains ON ☐ Does not light up ☐ Blinks |

| | | |
|---|---|---|
| **DTC Check** | **1st Time** | ☐ Normal Code ☐ Malfunction Code (Code ) |
| | **2nd Time** | ☐ Normal Code ☐ Malfunction Code (Code ) |