DI3ED–03

CUSTOMER PROBLEM ANALYSIS CHECK

Automatic Transmission System Check Sheet	Inspector's Name :

Customer's Name		VIN	
		Production Date	/ /
		Licence Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km mile

Date Problem Occurred	/ /
How Often Does Problem Occur?	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ Vehicle does not move (☐ Any position ☐ particular position)
	☐ No up–shift (☐ 1st → 2nd ☐ 2nd → 3rd ☐ 3rd → 4th ☐ 4th → 5th)
	☐ No down–shift (☐ 5th → 4th ☐ 4th → 3rd ☐ 3rd → 2nd ☐ 2nd → 1st)
	☐ Lock–up malfunction
	☐ Shift point too high or too low
	☐ Harsh engagement (☐ N → D ☐ Lock–up ☐ Any drive position)
	☐ Slip or shudder
	☐ No kick–down
	☐ Others ( )

Check Item	Malfunction Indicator Lamp	☐ Normal ☐ Remains ON

DTC Check	1st Time	☐ Normal code ☐ Malfunction code (DTC)
	2nd Time	☐ Normal code ☐ Malfunction code (DTC)