

CUSTOMER PROBLEM ANALYSIS CHECK

LEXUS LINK Check Sheet

Inspector's
Name :

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Place	
Condition	

Symptoms	☐ System can not call. (LEXUS LINK System does not operate)
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DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)