

CUSTOMER PROBLEM ANALYSIS CHECK

REAR VIEW MONITOR SYSTEM

Inspector's name: _____

Customer's Name		VIN	
		Production Date	
		Licence Plate No.	
Brought-in Date	/ /	Odometer Reading	km Mile

Date of First Occurrence	/ /
Frequency of Problem Occurrence	☐ Constant ☐ Intermittent (Times a day)

Problem Symptom	Condition on the normal return	☐ ACC ON ☐ E/G starts running ☐ SW operating
	Condition on the trouble	☐ ACC OFF → ON ☐ () SW operating ☐ others

DTC Check	Parts name	DTC (1st time)	DTC (2nd time)
	Television camera ECU		