

CUSTOMER PROBLEM ANALYSIS CHECK

THEFT DETERRENT SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	
Date Vehicle Brought in	/ /	Odometer Reading	km Mile

Date Problem First Occurred	/ /		
Frequency Problem Occurs	☐ Always ☐ Sometimes (Times per day, month) ☐ Once only		
Weather Conditions When Problem Occurred	Weather	☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy ☐ Various/Others	
	Outdoor temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold (Approx. °F (°C))	

Problem Symptom	☐ Theft deterrent system cannot be set.	
	☐ Indicator light does not flash when the theft deterrent system is set. (It stays ON or does not light at all.)	
	☐ Theft deterrent system does not operate.	☐ When unlocked using the door lock knob. ☐ When the engine hood is opened. <u>Malfunction</u> ☐ Horns only ☐ Theft deterrent horn only ☐ Headlights only ☐ Taillights only ☐ Starter cut only ☐ Door lock operation only
	☐ System cannot be canceled once set.	☐ When door is unlocked using key or wireless door lock control system. ☐ When the key is inserted in the ignition key cylinder and turned to ACC or ON position. (However, only when the system has never operated) ☐ When the luggage compartment door is opened with the key.
	☐ System cannot be canceled during warning operation.	☐ When door is unlocked using key or wireless door lock control system. ☐ When the key is inserted in the ignition key cylinder and turned to ACC or ON position.
	☐ Warning operation starts when the system is set and the door or luggage compartment door is opened with the key.	
☐ Others.		