

CUSTOMER PROBLEM ANALYSIS CHECK

AIR CONDITIONING SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		VIN	
		Production Data	
		Licence plate No.	
Date vehicle Brought In	/ /	Odometer Reading	Km Miles

Date of Problem Occurrence	/ /
How Often does Problem Occur?	☐ Continuous ☐ Intermittent (times a day)
Weather	☐ Fine ☐ Cloudy ☐ Snowy ☐ Various / Other
Outdoor Temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold (Approx. °F °C)

Symptoms	Air Flow Control is Faulty	☐ Blower motor does not operate ☐ Blower motor speed does not change (Always Hi, Always Med, Always Lo)
	Temperature Control is Faulty	☐ Cabin temperature does not go down ☐ Cabin temperature does not rise ☐ Response is slow
	Air Inlet Control is Faulty	☐ Cannot change between FRS and REC (Always Fresh or always Recirculating)
	Vent Control is Faulty	☐ Mode does not change ☐ Not entering the desired mode

DTC Check	1st Time	☐ Normal System Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal System Code ☐ Malfunction Code (Code)