

AUTOMATIC TRANSMISSION (DIAGNOSTICS)

A: CHECK

NOTE:

Use copies of this page for interviewing customers.

| | | |
|---|--|---|
| Customer's name | | |
| Date of purchase | | |
| Date of repair | | |
| Transmission model | Transmission | V.I.N. |
| Odometer reading | km (miles) | |
| Frequency | <input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day) | |
| Weather | <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Others () | |
| Place | <input type="checkbox"/> Highland <input type="checkbox"/> Suburbs <input type="checkbox"/> Inner city <input type="checkbox"/> Uphill <input type="checkbox"/> Rough road <input type="checkbox"/> Others () | |
| Ambient air temperature | <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold | |
| Vehicle speed | km/h (MPH) | |
| AT OIL TEMP warning light (AT diagnostic indicator light) | <input type="checkbox"/> Blinks continuously | <input type="checkbox"/> Does not blink |
| Select lever position | <input type="checkbox"/> P <input type="checkbox"/> R <input type="checkbox"/> N <input type="checkbox"/> D <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1 | |
| Driving condition | <input type="checkbox"/> Not affected <input type="checkbox"/> When revving at a stand-still <input type="checkbox"/> While decelerating | <input type="checkbox"/> At starting <input type="checkbox"/> While accelerating <input type="checkbox"/> While turning (<input type="checkbox"/> R/ <input type="checkbox"/> L) <input type="checkbox"/> While idling <input type="checkbox"/> While cruising |
| Symptoms | <input type="checkbox"/> No up-shift <input type="checkbox"/> No down-shift <input type="checkbox"/> No kick down <input type="checkbox"/> Vehicle does not move (<input type="checkbox"/> Any position <input type="checkbox"/> Particular position) <input type="checkbox"/> Lock-up malfunction <input type="checkbox"/> Noise or vibration <input type="checkbox"/> Shift shock or slip <input type="checkbox"/> Select lever does not move <input type="checkbox"/> Others () | |