

ATTENTION:

GENERAL MANAGER
CLAIMS PERSONNEL

PARTS MANAGER
SERVICE MANAGER



SUBARU

IMPORTANT - All Service Personnel Should Read and Initial

SERVICE BULLETIN

APPLICABILITY: 2005~06MY Legacy/Outback

NUMBER: 12-96-06

SUBJECT: Rattle/Squeak Noise from
Instrument Panel

DATE: 02/28/07

INTRODUCTION

If you encounter a customer complaint of a rattle/squeak noise coming from the instrument panel just below the windshield area, it may be caused by the instrument panel hooks. To eliminate the noise follow the repair procedure listed.

PART INFORMATION

PART DESCRIPTION	PART NUMBER	REMARKS
Non-Woven Material	SOA963W110	1 - 8 x 11 Sheet, thickness 0.43mm (Needs to be cut to size.)
Tap Screw-Truss HD*	045005200	20mm long

* If the original screws are 16mm in length, replace them with the 20mm size listed. The longer screws have been used in production since November 2004.

REPAIR/PROCEDURE INFORMATION

Note: Use extreme care not to scratch or damage interior trim pieces when handling. Once the instrument panel is removed, use a clean workbench covered with a soft cloth to prevent damage while working on it.

- 1) Remove the instrument panel according to the applicable Subaru service manual.

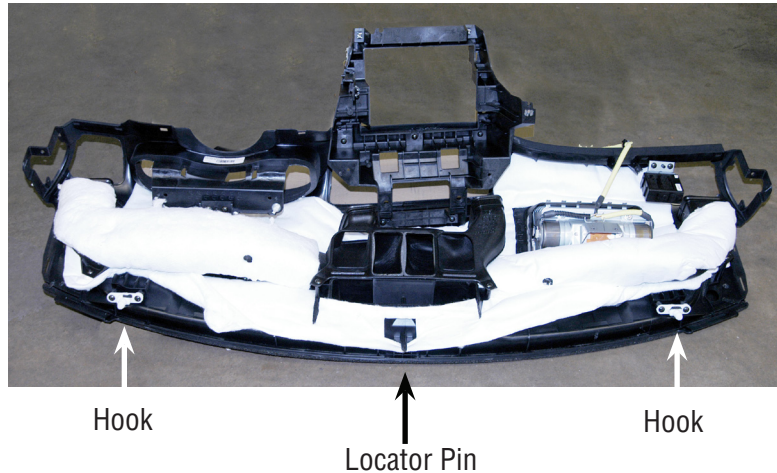
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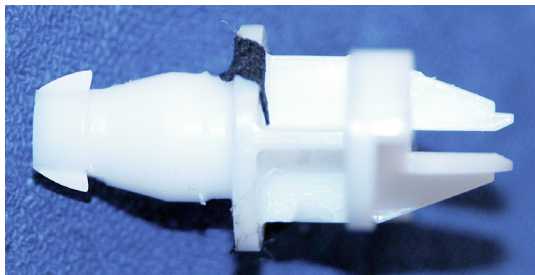
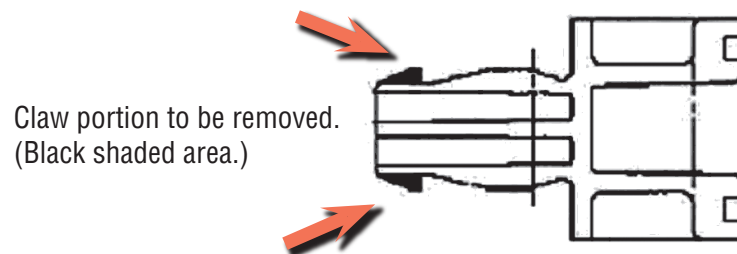
CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

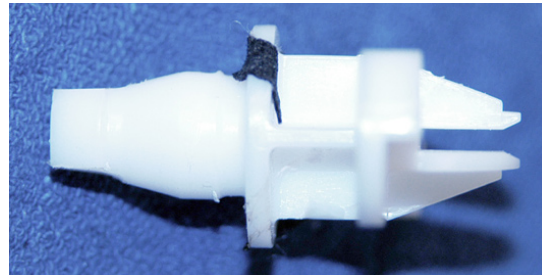
- 2) Inspect the wrapping on the locator pin. If damaged, remove the wrapping and replace it with a piece of non-woven material (12mm wide x 170mm long).



- 3) Remove the left and right hooks which are secured by 2 phillip head screws (2 per hook).
- 4) Carefully remove the claw portion on both hooks. A utility knife, file or die grinder may be used. We suggest using a die grinder. Make sure to wear safety glasses. If using a utility knife, be extremely careful.



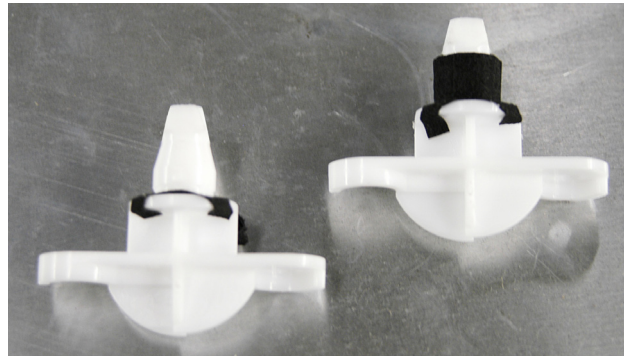
Before Modification



After Modification

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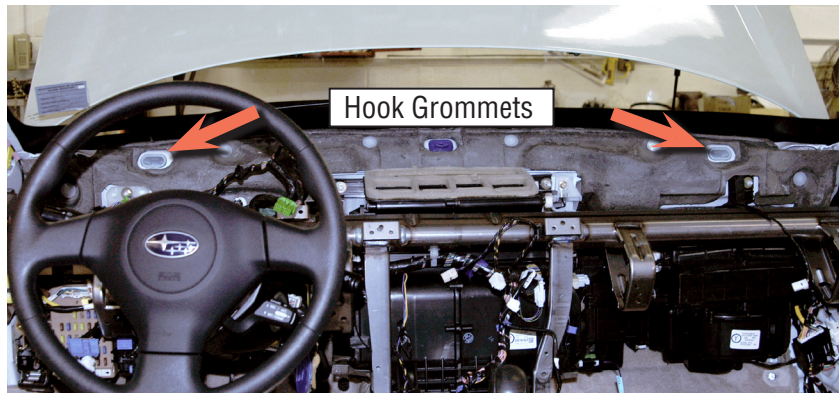
- 5) Wrap each hook with a piece of non-woven material (12mm wide x 110mm long).



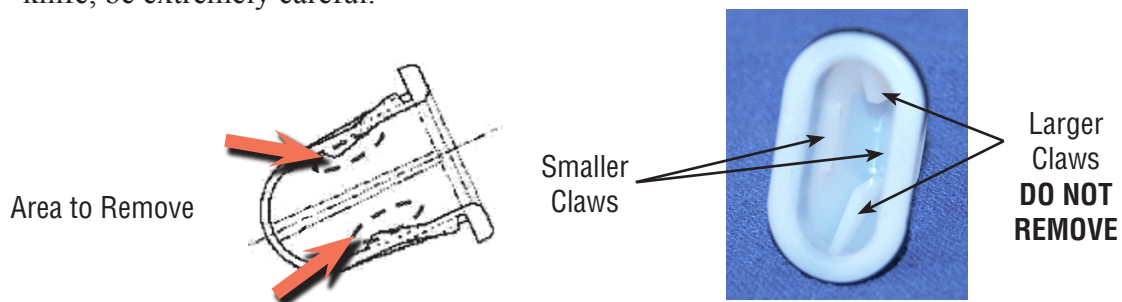
Before Wrapping

After Wrapping

- 6) Reinstall hooks to instrument panel.
- 7) Remove the 2 hook grommets. A small flat head screw driver or a white plastic stick may be used.



- 8) Carefully remove the 2 smaller claws of the grommet. A utility knife, file or die grinder may be used. We suggest a die grinder. Make sure to wear safety glasses. If using a utility knife, be extremely careful.



- 9) Reinstall instrument panel in reverse order of removal.
- 10) Road test vehicle to verify noise has been eliminated.

WARRANTY/CLAIM INFORMATION

For vehicles under the Basic New Car Limited Warranty period, this repair may be claimed using:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Instrument Panel Modification	A 911-108	YLW-48	1.4

Parts: Use part # SOA635079 for the non-woven material. The part # is **non-orderable** and used for claim purposes only.