05JYL–01

# CUSTOMER PROBLEM ANALYSIS CHECK

**POWER DOOR LOCK CONTROL SYSTEM Check Sheet** Inspector's name: _____

| | | | |
|---|---|---|---|
| **Customer's Name** | | **VIN** | |
| | | **Production Date** | |
| | | **License Plate No.** | |
| **Date Vehicle Brought in** | / / | **Odometer Reading** | km<br>miles |

| | | |
|---|---|---|
| **Date Problem First Occurred** | | / / |
| **Frequency Problem Occurs** | | ☐ Constant ☐ Sometimes ( Times per day, month)<br>☐ Once only |
| **Weather Conditions When Problem Occurred** | **Weather** | ☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy<br>☐ Various/Others |
| | **Outdoor Temperature** | ☐ Hot ☐ Warm ☐ Cool<br>☐ Cold (Approx. °C ( °F)) |

| | | | |
|---|---|---|---|
| **Problem Symptom** | ☐ Malfunction in door LOCK/UNLOCK operation using door lock Control switch | ☐ Driver side door lock control switch | ☐ Driver side door<br>☐ Passenger side door |
| | ☐ Malfunction in door LOCK/UNLOCK operation using key | ☐ Driver side door key lock and unlock control switch | ☐ Driver side door<br>☐ Passenger side door |
| | | ☐ Passenger side door key lock and unlock control switch | ☐ Driver side door<br>☐ Passenger side door |
| | ☐ Malfunction in key lock–in prevention function | | |
| | ☐ Malfunction in luggage compartment door opener function | | |
| | ☐ Other | | |