

CUSTOMER PROBLEM ANALYSIS CHECK

ABS Check Sheet

Inspector's :
Name _____

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ ABS does not operate.	
	☐ ABS does not operate efficiently.	
	☐ BA does not operate.	
	ABS Warning Light Abnormal	☐ Remains ON ☐ Does not Light Up
	BRAKE Warning Light Abnormal (PKB released)	☐ Remains ON ☐ Does not Light Up
	Brake Warning Buzzer Abnormal	☐ Sounds ☐ Does not sounds

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

VSC Check Sheet

Inspector's :
Name _____

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ TRAC does not operate. (Wheels spin when starting rapidly.)	
	☐ VSC does not operate. (Wheels sideslip at the time of sharp turning.)	
	VSC OFF Indicator Light Abnormal	☐ Remains ON ☐ Does not Light Up
	VSC TRAC Warning Light Abnormal	☐ Remains ON ☐ Does not Light Up
	SLIP Indicator Light Abnormal	☐ Remains ON ☐ Does not Light Up
	ACTIVE TRAC Indicator Light Abnormal	☐ Remains ON ☐ Does not Light Up

Check Item	ABS Warning Light	☐ Normal ☐ Malfunction Code (Code)
	Malfunction Indicator Lamp	☐ Normal ☐ Malfunction Code (Code)
	BRAKE Warning Light Abnormal	☐ Remains ON ☐ Does not Light Up
	Brake Warning Buzzer Abnormal	☐ Sounds ☐ Does not Sounds

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)