

CUSTOMER PROBLEM ANALYSIS CHECK

THEFT DETERRENT SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km Mile

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Constantly ☐ Sometimes (Times per day, month) ☐ Once only
Weather Conditions When Problem Occurred	Weather ☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy ☐ Various/Others
	Outdoor Temperature ☐ Hot ☐ Warm ☐ Cool ☐ Cold (Approx. °F (°C))

Problem Symptom	☐ Theft deterrent system cannot be set.	
	☐ Indicator light does not flash when the theft deterrent system is set. (It stays ON or does not light at all.)	
	☐ Theft deterrent system does not operate.	☐ When unlocked using the door lock knob. ☐ When the engine hood is opened.
	<u>Malfunction</u> ☐ Horns only ☐ Theft deterrent horn only ☐ Headlights only ☐ Taillights only ☐ Starter cut only ☐ Door lock operation only	
	☐ Once set system cannot be canceled.	☐ When door is unlocked using key or wireless door lock control system. ☐ When the key is inserted in the ignition key cylinder and turned to ACC or ON position. (However, only when the system has never operated) ☐ When the luggage compartment door is opened with the key.
	☐ System cannot be canceled during warning operation.	☐ When door is unlocked using key or wireless door lock control system. ☐ When the key is inserted in the ignition key cylinder and turned to ACC or ON position.
☐ Warning operation starts when the system is set and the door or luggage compartment door is opened with the key.		
☐ Others.		