

CUSTOMER PROBLEM ANALYSIS CHECK

ABS & EBD & BA Check Sheet

Inspector's :
Name _____

Customer's Name		Registration No.	
		Registration Date	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuously ☐ Intermittently (times a day)

Symptoms	☐ ABS does not operate.	
	☐ ABS does not operate efficiently.	
	☐ BA does not operate.	
	☐ EBD does not operate.	
	ABS Warning Light Abnormal	☐ Remains ON ☐ Does not Light Up
	Brake Warning Light Abnormal (PKB released)	☐ Remains ON ☐ Does not Light Up

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

Freeze Frame Data	STOP LIGHT SW	☐ ON ☐ OFF
	SYSTEM	☐ NO SYS ☐ ABS ☐ BA ☐ FAIL SF
	#IG ON	
	VEHICLE SPD	km/h MPH

TRC & VSC Check Sheet

Inspector's
Name _____

Customer's Name		Registration No.	
		Registration Date	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ TRC does not operate. (Wheels spin when starting rapidly.)	
	☐ VSC does not operate. (Wheels sideslip at the time of sharp turning.)	
	VSC OFF Indicator Light Abnormal	☐ Remains ON ☐ Does not Light Up
	VSC TRC Warning Indicator Abnormal	☐ Displays ☐ Does not Display
	SLIP Indicator Light Abnormal	☐ Remains ON ☐ Does not Light Up
	Skid Control Buzzer Abnormal	☐ Sounds ☐ Does not Sound

Check Item	ABS Warning Light	☐ Normal ☐ Malfunction Code (Code)
	Malfunction Indicator Light	☐ Normal ☐ Malfunction Code (Code)

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

Freeze Frame Data	VSC/TRC OFF SW	☐ ON ☐ OFF
	SYSTEM	☐ VSC/TRC
	SHIFT POSITION	☐ P,N ☐ 2 ☐ R ☐ 3 ☐ D ☐ 4 ☐ L ☐ FAIL
	STEERING ANG	deg
	YAW RAT	deg/s
	MAS CYL PRESS	V
	THROTTLE	deg
	MAS PRESS GRADE	MPa/s
	G (RIGHT&LEFT)	G
	G (BACK&FORTH)	G