

CUSTOMER PROBLEM ANALYSIS CHECK

VGRS Check Sheet

 Inspector's :
 Name _____

Customer's Name		VIN	
		Production Date	/ /
		Licence No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ Steering wheel off-center.	
	☐ VGRS stops and does not operate.	
	☐ Steering angle is different from right to left.	
	☐ Abnormal noise and vibration is produced in the steering wheel	
	VGRS Warning Light Abnormal	☐ Remains ON ☐ Does not Light Up

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

Just before the VGRS warning light comes on, was the engine stalled or the battery terminal removed?	☐ YES ☐ NO
Within the past month, have any parts relating to VGRS been replaced?	☐ YES ☐ NO