

35. Voice on Phone Cannot be Heard, too Quiet, or Distorted

INSPECTION PROCEDURE

1 Check cellular phone.

Check if the voice on the other side can be heard using a cellular phone.

OK:

Voice can be heard.

NG

Replace cellular phone.

OK

2 Check settings

(a) Check if the volume is set to the minimum or maximum setting.

HINT:

When the volume is set to the minimum or maximum setting, the sound may be distorted.

(b) Check if the MUTE switch is set to ON.

OK:

MUTE switch is not set to ON.

NG

Set mute switch correctly.

OK

3 Voice check

Check if the navigation voice can be heard.

OK:

The voice can be heard.

NG

Go to "No voice navigation"
(See page [DI-1231](#)).

OK

Replace multi-display.