056JA–02

CUSTOMER PROBLEM ANALYSIS CHECK

TEMS & Rear Air Suspension System Check Sheet

Inspector's Name :

Customer's Name		**Registration No.**	
		Registration Year	
		Frame No.	/ /
Date Vehicle Brought In	/ /	**Odometer Reading**	

Date Problem First Occurred		
How often Problem Occurs		☐ Always ☐ Sometimes (times per day, month) ☐ Once only
Conditions at Time of Problem Occurrence	**Weather**	☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy ☐ Various/Others
	Outdoor Temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold (Approx. °F (°C))
	Place	☐ Highway ☐ Suburbs ☐ Inner City ☐ Hill (Up, Down) ☐ Rough Road ☐ Others

Symptoms	☐ Malfunction in vehicle height control	☐ Vehicle height cannot be changed by operating the height control switch ☐ High speed control does not operate ☐ Others ( )
	☐ Malfunction in damping force control	☐ Damping force control does not operate
	☐ Indicator lamp does not comes on	☐ Height control OFF indicator lamp does not come on ☐ Height control indicator lamp does not come on
	☐ Others	

DTC Check	**1st Time**	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)