05IJK–02

CUSTOMER PROBLEM ANALYSIS CHECK

EPS Check Sheet

Inspector's :
Name

Customer's Name		**VIN**	
		Production Date	/ /
Vehicle Model		**Licence Plate No.**	
Date Vehicle Brought In	/ /	**Odometer Reading**	km miles

Date Problem First Occurred	/ / (Engine ☐ Cold ☐ Warmed up)
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ Steering is heavy.
	☐ Steering effort differs between right and left or is uneven.
	☐ While driving, steering effort does not change in accordance with vehicle speed.
	☐ The steering wheel does not return properly.
	☐ The steering wheel vibrates or abnormal noise comes from the steering column.
	☐ When a problem occurs: ☐ While turning the wheel around the center ☐ When turning the wheel with the vehicle stopped ☐ Always
	☐ Others

Master Warning Light Status	☐ ON	☐ OFF
Indication on Multi–display	☐ PS warning is indicated	☐ PS warning is not indicated

DTC Check	**1st Time**	☐ Normal System Code	☐ Trouble Code (Code)
	2nd Time	☐ Normal System Code	☐ Trouble Code (Code)

Freeze Frame Data
When any DTCs are output during the 1st time, record the freeze frame data as well as the DTCs.