0540M–03

CUSTOMER PROBLEM ANALYSIS CHECK

AIR CONDITIONING SYSTEM Check Sheet

Inspector's name:

Customer's Name		**VIN**	
		Production Date	
		Licence Plate No.	
Date Vehicle Brought In	/ /	**Odometer Reading**	**km** **miles**

Date of Problem Occurrence	/ /
How Often does Problem Occur?	☐ Continuous ☐ Intermittent (times a day)
Weather	☐ Fine ☐ Cloudy ☐ Snowy ☐ Various / Other
Outdoor Temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold (Approx. °F °C)

Symptoms	**Air Flow Control Faulty**	☐ Blower motor does not operate ☐ Blower motor speed does not change (Always Hi, Always Med, Always Lo)
	Temperature Control Faulty	☐ Cabin temperature does not go down ☐ Cabin temperature does not rise ☐ Response is slow
	Air Inlet Control Faulty	☐ Cannot change between FRS and REC (Always Fresh or Always Recirculating)
	Vent Control Faulty	☐ Mode does not change ☐ Unable to enter the desired mode

DTC Check	**1st Time**	☐ Normal System Code☐ Malfunction Code (Code)
	2nd Time	☐ Normal System Code☐ Malfunction Code (Code)

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