0549G–11

# HOW TO PROCEED WITH TROUBLESHOOTING

| 1 | VEHICLE BROUGHT TO WORK SHOP |
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| 2 | CUSTOMER PROBLEM ANALYSIS (SEE PAGE 05–1458) |
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(a) Ask the customer about and identify the problem.
  (1) Identify the problem occurrence conditions.

| 3 | BASIC INSPECTION |
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(a) Basic inspection.
  (1) Check the battery voltage.
  **Standard: 11 to 14 V**
(b) Check the power supply to the multi–display.
  (1) Turn the power switch on (ACC).
  (2) Check if the screen appears on the multi–display.

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| | SCREEN DOES NOT APPEAR (PROCEED TO PROBLEM SYMPTOMS TABLE ”BLACK SCREEN” (MULTI–DISPLAY)” (SEE PAGE 05–1570) |
| | DISPLAY APPEARS (GO TO STEP 4) |

| 4 | BODY MULTIPLEX COMMUNICATION SYSTEM (SEE PAGE 05–2250) |
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(a) Check if a DTC is output.

HINT:
This system is connected to the multiplex communication system (BEAN). Therefore, check for a malfunction in the multiplex communication system before troubleshooting.

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| | DTC IS OUTPUT (PROCEED TO ”BODY MULTIPLEX COMMUNICATION SYSTEM”) |
| | DTC IS NOT OUTPUT (GO TO STEP 8) |

| 5 | DTC CHECK AND CLEAR (OTHER THAN MULTIPLEX DTC) (SEE PAGE 05–1450) |
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| 6 | DTC CHECK (OTHER THAN MULTIPLEX DTC) (SEE PAGE 05–1461) |
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| | DTC IS OUTPUT (GO TO STEP 12) |
| | DTC IS NOT OUTPUT (GO TO STEP 8) |

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| 7 | DTC CHART (SEE PAGE 05–1484) |

GO TO STEP 9

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| 8 | PROBLEM SYMPTOMS TABLE (SEE PAGE 05–1482) |

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| 9 | CIRCUIT INSPECTION AND PART INSPECTION (SEE PAGE 05–1492 – 05–1537) |

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| 10 | IDENTIFICATION OF PROBLEM |

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| 11 | REPAIR OR REPLACE |

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| 12 | CONFIRMATION TEST |

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