05IB9–01

CUSTOMER PROBLEM ANALYSIS CHECK

SMART ENTRY SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		**VIN**	
		Production Date	
		License Plate No.	
Date Vehicle Brought in	/ /	**Odometer Reading**	km miles

Date Problem First Occurred		/ /
Frequency Problem Occurs		☐ Constant ☐ Sometimes (times per day, month) ☐ Once only
Weather Conditions When Problem Occurred	**Weather**	☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy ☐ Various/Others
	Outdoor Temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold (°C [°F])

Malfunction Symptoms	☐ Smart lock and unlock functions do not operate on all doors	
	☐ Smart lock function does not operate	
	☐ Smart unlock function does not operate	
	☐ Smart lock and unlock functions do not operate	
	☐ All ☐ Driver side ☐ Passenger side	
	☐ Smart ignition function does not start hybrid control system	
	☐ Smart back door lock function does not operate	
	☐ Smart key back door lock–in prevention function does not operate	
Condition When Returned to Normal		☐ Power switch ON (IG) ☐ Hybrid vehicle control system started ☐ ( ) Switch operated
Condition When Problem Occurred	Yes • No	☐ Power switch OFF/ON (IG) ☐ ( ) Switch operated ☐ Other ( )