05I9C–01

# CUSTOMER PROBLEM ANALYSIS CHECK

## ENGINE IMMOBILIZER SYSTEM Check Sheet

Inspector's Name :

| | | | |
|---|---|---|---|
| **Customer's Name** | | **VIN** | |
| | | **Production Date** | / / |
| | | **License Plate No.** | |
| **Date Vehicle Brought In** | / / | **Odometer Reading** | km miles |

| | | |
|---|---|---|
| **Date Problem First Occurred** | | / / |
| **Frequency Problem Occurs** | | ☐ Constant ☐ Intermittent ( times a day)<br>☐ Only once |
| **Weather Conditions When Problem Occurred** | **Weather** | ☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy<br>☐ Various/Others |
| | **Outdoor Temperature** | ☐ Hot ☐ Warm ☐ Cool<br>☐ Cold (Approx. °C ( °F)) |
| **Conditions When Problem Frequently Occurred** | ☐ Immediately after hybrid control system is started. | |
| | ☐ When hybrid control system is restarted after a few hours driving ( hours). | |
| | ☐ Other | |
| **Symptoms** | ☐ None of registered keys starts hybrid control system. | |
| | ☐ Security indicator does not turn off. | ☐ Key inserted into key slot.<br>☐ Power mode set to ON (IG). |
| | ☐ Vehicle is not cranked normally. | |
| | ☐ Several keys are connected together. | |
| | ☐ Additional key registration is not possible. | |
| | ☐ Immobilizer DTC ( ) | |
| | ☐ EFI DTC ( ) | |
| | ☐ DTC history ( ) | |
| | ☐ Other | |