# Cannot Call in a Certain Place

## INSPECTION PROCEDURE

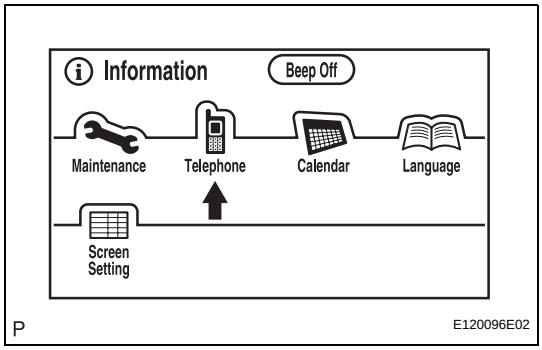
| 1 | CHECK SURROUNDING CONDITIONS |
|---|---|

(a) Check if the cellular phone can make calls in a certain place.
**OK:**
**It can make calls.**

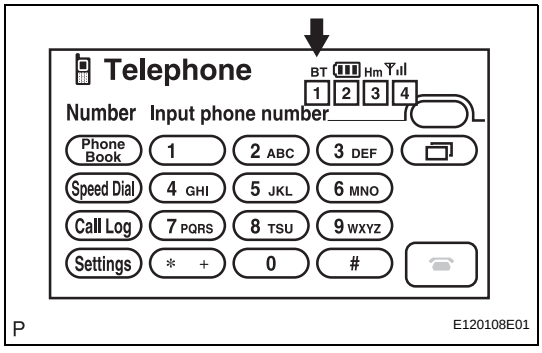
**NG** → **END (CELLULAR PHONES CAN ONLY FUNCTION IN CELLULAR SERVICE AREAS)**

**OK**

| 2 | CHECK RECEPTION |
|---|---|




(a) Enter the "Information" screen by pressing the "INFO" switch.
(b) Select "Telephone".




(c) Check the Bluetooth connection indicator (BT indicator).

**Result**

| Condition | Procedure |
|---|---|
| Yellow color | Bring the cellular phone to a location where the BT mark turns blue. |
| Blue color | Replace radio and navigation assembly. |
| No connection mark is displayed | Select a registered cellular phone or register a Bluetooth compatible phone. |

**NEXT**

**END**

NS

# The Other Caller's Voice cannot be Heard, is too Quiet, or Distorted

## INSPECTION PROCEDURE

| 1 | CHECK CELLULAR PHONE |
|---|---|

(a) Check if the voice on the other side can be heard using a cellular phone.
**OK:**
**Voice can be heard.**

NG → **REPAIR OR REPLACE CELLULAR PHONE**

OK

| 2 | CHECK NAVIGATION SYSTEM |
|---|---|

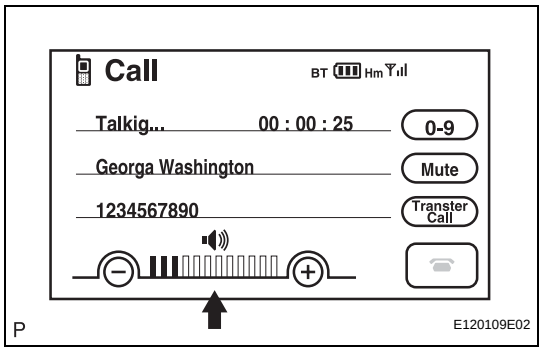
(a) Check that navigation sound can be heard from the driver side speaker.
**OK:**
**Audio sound can be heard.**

NG → **GO TO "VOICE GUIDANCE DOES NOT FUNCTION" IN PROBLEM SYMPTOMS TABLE**

OK

NS

| 3 | CHECK SETTINGS |
|---|---|

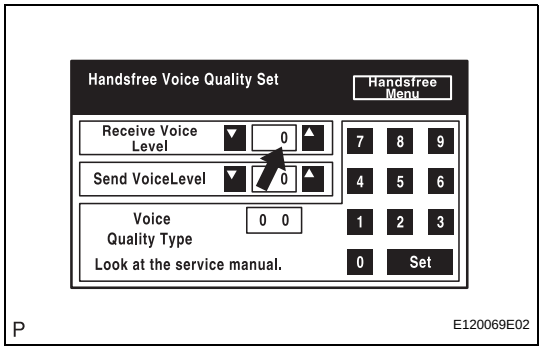



(a) Check if the volume level is set to low on the CALL screen.
**OK:**
**The level is not set low.**

NG → **SET VOLUME TO HIGH**

OK

| 4 | CHECK SETTINGS |
|---|---|




(a) Enter the "Handsfree Voice Quality Set" mode (See page NS-25).

(b) Check if the Receive Voice Level is set to "0".
HINT:
The Receive Voice Level can be set to 11 different levels, -5 to +5, with a 3 dB difference.

(c) Check if the Receive Voice Level is set to the minimum or maximum level.
HINT:
When the Receive Voice Level is set to the minimum or maximum level, the sound may be distorted.
**OK:**
**The Receive Voice Level is set to "0".**

**NG** → **SET RECEIVE VOICE LEVEL TO "0"**

**OK**

**PROCEED TO NEXT CIRCUIT INSPECTION SHOWN IN PROBLEM SYMPTOMS TABLE**